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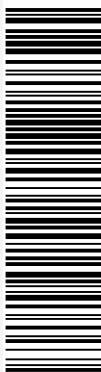
Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



United States
Lincoln Customer Relationship Center
1-800-521-4140
(TDD for the hearing impaired 1-800-232-5952)
lincolnowner.com

Canada
Lincoln Customer Relationship Centre
1-800-387-9333
lincolncanada.com

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Lincoln dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.



Lincoln MKZ
January 2014
Second Printing
Quick Reference Guide
Litho in USA
EH6J 19G217 AA

2014 MKZ



Quick Reference Guide



THE LINCOLN MOTOR COMPANY

Touch the voice button  on the right-hand side of your steering wheel and then say:



Basic Commands

- ▶ What can I say?
- ▶ List of commands
- ▶ Main menu
- ▶ Previous
- ▶ Next
- ▶ Go back
- ▶ Exit
- ▶ Help
- ▶ Vehicle health
- ▶ Pair my phone



Phone

- ▶ Phone list of commands
- ▶ Dial
- ▶ Call <name> on cell/
at home/at work
- ▶ Call voicemail
- ▶ Do not disturb <On/Off>
- ▶ Listen to text messages
(phone-dependent feature)



Climate

- ▶ Climate control list
of commands
- ▶ Climate <On/Off>
- ▶ Climate my temperature
- ▶ Climate temperature
<60-85> degrees



SYNC Services*

Must say "Services" first, and then

- ▶ What can I say?
- ▶ Traffic
- ▶ Directions
- ▶ Business search
- ▶ Operator (for direction or
business search)
- ▶ Favorites
- ▶ News, sports, weather,
horoscopes, stock quotes,
movies or travel
- ▶ Help



Entertainment

- ▶ Audio list of commands
 - You can also get detailed
lists of commands for radio,
USB, **Bluetooth**® audio,
SiriusXM and SD card
- ▶ Audio <On/Off>
- ▶ Radio
 - FM <87.9-107.9>
 - FM preset <#>
- ▶ CD
 - Play track <1-512>
 - Shuffle <On/Off>
- ▶ USB
 - Play song <name>
 - Play album <name>
- ▶ SiriusXM
 - <channel name>
 - Preset <#>



Navigation*

- Navigation list of commands
- ▶ Destination street address
<number, name, city>
 - ▶ Destination home
 - ▶ Navigation voice <On/Off>
 - ▶ Navigation volume
<increase/decrease>
 - ▶ Repeat instruction
 - ▶ Show <map/north-up/
heading-up/3D>
- Travel Link list of commands
- ▶ Traffic
 - ▶ Weather
 - ▶ Movie listings
 - ▶ Fuel prices
 - ▶ Sports <headlines/
scores/schedule>

*if equipped

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SYNC with MyLincoln Touch..... 6 – 9

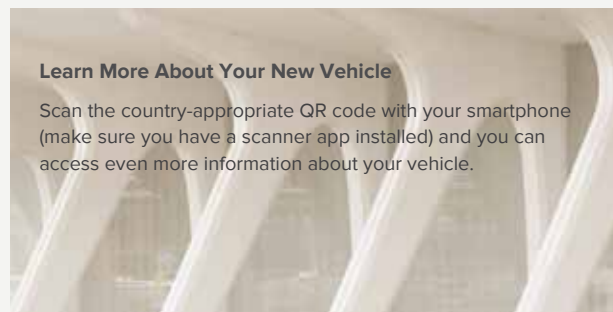
Convenience..... 10

Comfort..... 11

Essential Information..... 12 – 13

Function..... 14 – 15

Some services may not be available in your area. For additional support, refer to your Owner's Manual, visit the website or call the toll-free number.
U.S. customers: Visit SyncMyRide.com or call **1-800-392-3673** (select Option 1 or 2 for language, then press 3). **Canadian customers:** Visit SyncMyRide.ca or call **1-800-565-3673** (select Option 1 or 2 for language, then press 3).



Instrument Panel



1 Left Vehicle Information Display

Provides information about various systems on your vehicle. Use the left, 5-way control located on the steering wheel to choose and confirm settings and messages. Refer to the **Information Displays** chapter in your **Owner's Manual** for more information.


2 Adaptive Cruise Control*

Your MKZ includes cruise control or adaptive cruise control. Adaptive cruise control automatically adjusts your speed to maintain a set distance between your vehicle and the vehicle in front of you in the same lane. You can set the gap distance between your vehicle and the

vehicle in front of you by pressing the \updownarrow and $\leftarrow \rightarrow$ controls on the steering wheel.

Note: Driving aids do not replace the need to watch where the vehicle is moving and brake where necessary. Refer to the **Cruise Control** chapter of your **Owner's Manual** for safety information, more details and limitations.

3 Service Engine Soon Light


 Lights briefly when you switch on the ignition. If it remains on or is blinking after the engine is started, the On-Board Diagnostics (OBD-II) system has detected a malfunction. Drive in a moderate fashion and contact your authorized dealer as soon as possible.


4 Power Tilt/Telescoping Steering Column*

Your power tilt steering column has a 4-way rocker control that allows you to adjust the steering wheel to your desired position.

5 Steering Wheel Controls

Press **VOL +/-** to increase/decrease volume levels. Press **SEEK \blacktriangle / \blacktriangledown** to access the next/previous radio station preset, CD track or preset satellite radio channel*.

Press  to access SYNC® phone features.

Press  to access voice recognition.

6 Right Vehicle Information Display

Displays information about Entertainment, Phone, Climate and Navigation*. Use the right, 5-way control located on your steering wheel to scroll through,

highlight and make minor adjustments within a selected menu. Refer to the **MyLincoln Touch™** chapter in your **Owner's Manual** for more information.

7 Push Button Start

Allows you to start your vehicle by pressing the **ENGINE START/STOP** control while fully pressing down on the brake pedal. If your vehicle has been idling for an extended period of time, it will automatically shut down. Before the engine shuts down, a message appears in the information display, allowing the driver to override the shutdown feature. Press the control again to switch off the engine.

Note: Your intelligent access transmitter must be inside the vehicle for the ignition to start. Keyless warning alert sounds the horn twice when you exit the vehicle with the intelligent access transmitter and the keyless vehicle is in RUN, indicating the vehicle is still on.

8 Push Button Shift Transmission

Your vehicle includes an electronic transmission. The shift controls are on the center stack next to the MyLincoln Touch system.

Putting Your Vehicle in Gear

1. Fully press down the brake pedal.
2. Press and release one of the **PRNDS** controls to select your gear.
3. The selected gearshift control lights and the information display shows a telltale of the selected gear.
4. Release the brake pedal and your transmission will remain in the selected gear.

Note: When entering an automatic car wash, **always** put your vehicle into **Stay in Neutral** mode. To put your vehicle in **Stay in Neutral** mode, make sure your vehicle is stationary first, and then:

1. Press the neutral (N) control on the shifter assembly once. The information display screen will read **"Press N to enter Stay in Neutral mode"**.
2. Press neutral (N) on the shifter assembly again. The message **"Stay in Neutral mode engaged"** will appear in the information display and the neutral (N) control will flash continuously to confirm your selection.
3. To exit **Stay in Neutral** mode, press another gear.



Using SYNC with MyLincoln Touch

SYNC is a hands-free, voice recognition system used for entertainment, information and communication.

Use the four-corner, four-color touchscreen to explore and interact with your vehicle. The touchscreen works the same way traditional controls, knobs and buttons do.

Press the various corners on your touchscreen to personalize the many features and settings of your vehicle all in one place. The system provides easy interaction with your cellular phone, multimedia entertainment, climate controls and navigation system*.

General Tips

- ▶ Press the home icon at any time to return to the home screen.
- ▶ For additional support, refer to your **Owner's Manual**, visit the website or call the toll-free number. See the inside front cover of this guide for more details.

Before You Get Started

- ▶ If you have the navigation SD card*, make sure that it is inserted into the media port or your navigation will not work.
- ▶ The touchscreen is sensitive, so make sure you press the desired icon accurately and firmly.

Create Your Owner Account

1. Set up your owner account at **SyncMyRide.com** (U.S.) or **SyncMyRide.ca** (Canada). Register by following the on-screen instructions. After registering, you can see what complimentary services you are eligible for.
2. SYNC uses a wireless connection called **Bluetooth®** to communicate with your phone. Switch on **Bluetooth** mode in your phone's menu options. This lets your phone find SYNC. For more details on setting up your phone with SYNC, visit **SyncMyRide.com** (U.S.) or **SyncMyRide.ca** (Canada), or your phone manufacturer's website.

Why You Need a SYNC Owner Account

A SYNC owner account is required for Vehicle Health Report activation and the ability to view your reports online. You'll also be able to take advantage of all the SYNC Services* and personalization features, such as saving your Favorites and Points of Interest (POI). You'll receive the latest software updates that add new places, directions and information, and if you have questions, you'll get free customer support. Visit the website or call the toll-free number for more information. See the inside front cover of this guide for details.

Pairing Your Phone with SYNC

1. Make sure that your vehicle is in park (P) and you switch on your radio and ignition. Touch **Add Phone** in the upper left corner of the touchscreen.

Find SYNC appears on the screen and instructs you to begin the pairing process from your device.

2. Make sure that **Bluetooth** is set to **ON** and that your cellular phone is in the proper mode. See your phone's manual if necessary. Select SYNC, and a six-digit PIN appears on your device.
3. If you are prompted to enter a PIN on your device, it does not support Secure Simple Pairing. To pair, enter the PIN displayed on the touchscreen. Skip the next step.
4. When prompted on your phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your cellular phone.
5. The display indicates when the pairing is successful.

Note: The system may prompt you to set your phone as the primary/favorite (the primary phone will receive messages and voicemail); download your phone book (this is required to use the full set of voice commands) and switch on 911 Assist®.

Tips

- ▶ Make sure you accept the request from SYNC to access your phone.
- ▶ To pair subsequent phones, please refer to **Pairing Subsequent Phones** in the SYNC chapter of your **Owner's Manual**.
- ▶ If you are experiencing pairing problems, try performing a clean pairing by deleting your services from SYNC, deleting the SYNC connection from your phone, and then repeating the **Pairing Your Phone with SYNC** process.

Phone

Voice-control your phone to connect with many other features and SYNC Services*:

- ▶ Connect to SYNC Services* for traffic, directions, business searches and information favorites.
- ▶ Connect to Operator Assist to help locate a listing or destination.
- ▶ Call for a Vehicle Health Report.
- ▶ Connect automatically with a 911 Operator in the event of an accident (you must switch on this feature prior to an event).
- ▶ Transfer calls seamlessly from SYNC to phone as you get in or out of your vehicle.
- ▶ Refer to the **MyLincoln Touch** chapter of your **Owner's Manual** for complete details.

Using Your Phone with SYNC

Note: Enter your phone book contacts with both first and last names to increase the ability of SYNC to select the correct contact. Remember to say the contact name exactly as it's listed in your phone book.

Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the voice button. When prompted, give a voice command.

For example, you could say **"Call Jake Smith at home"**. SYNC repeats the command back to you and dials the number.

Note: You can also make phone calls by giving the voice command **"Dial"**, then verbally saying the phone number.

Answering Incoming Calls

Whenever you have an incoming call, you will be able to see the name and number of the person calling in your display. Press **ACCEPT** on the touchscreen or the phone button to answer an incoming call.

Ending the Call

Press and hold the phone button.

Do Not Disturb Mode

This feature blocks incoming calls and text messages, and saves them for later. You still have access to outgoing calls when this feature is active. Say the voice command **"Do not disturb on"** to enable, and **"Do not disturb off"** to disable.

Navigation*


Get started with your navigation system by pressing the upper-right, green corner. The available, voice activated navigation system includes:

- ▶ SiriusXM Traffic
- ▶ SiriusXM Travel Link
- ▶ GPS (Global Positioning System) technology
- ▶ 3-D mapping
- ▶ Turn-by-turn navigation

Set a Destination

Set a destination on your touchscreen by using a street address, city center, a place on the map or a point of interest (POI). The easiest way, however, is by voice.



1. Press the voice button . When prompted, say **"Destination street address"**.

2. The system will ask you to say the full address and will display an example on-screen.
3. You can then speak the address naturally, such as: **"One two three Main Street, Anytown"**.

You can also use the touchscreen to enter a destination and narrow your choices by city or street as you type.

You can choose from up to three different types of routes:

- ▶ **Fastest:** Uses the fastest moving roads possible.
- ▶ **Shortest:** Uses the shortest distance possible.
- ▶ **Eco (EcoRoute):** Uses the most fuel efficient route.

Tips

- ▶ Save your favorite locations by touching **"Save to Favorites"**.
- ▶ Change your map views from Heading-up, North-up or 3D.

Climate

Control the temperature, airflow direction, fan speed and other climate features for you and your front passenger. Say **"Climate temperature 72 degrees"** and MyLincoln Touch will make the adjustment.



Set Your Temperature

- ▶ Touch the lower-right, blue Climate corner on the touchscreen.

- ▶ Set your exact, desired temperature by using the + or – buttons.

Entertainment

No matter how you store your music, SYNC makes it yours to enjoy when you're behind the wheel. Just press the lower-left, red corner of the touchscreen.

From here, you can easily go between AM/FM, Sirius and other media sources.



Set Your Radio Presets

- ▶ Touch the Entertainment corner on the touchscreen.
- ▶ Touch **FM**.
- ▶ Touch **Direct Tune**.


- ▶ Enter the desired station and touch **Enter**.
- ▶ Touch **Presets** and then touch and hold one of the memory preset buttons to save it. You'll hear a brief mute and the sound will return once the station is saved.

Using SYNC to Access Digital Media

SYNC has a media hub with multiple inputs, allowing you to access personal media from your digital devices. Plug in your USB media devices, such as phones and MP3 players, and use SYNC to play all of your favorite music.

Note: SYNC indexes your music; the more information that is stored on your USB device, the longer it takes SYNC to index.

Using Voice Commands to Play Music

1. Plug your media player into your USB port.
2. Press the voice button . When prompted, say **"USB"**, then follow up by saying a voice command.

For more information, refer to the **MyLincoln Touch** chapter of your **Owner's Manual**. For support, visit the website or call the toll-free number. See the inside front cover of this guide for details.

Autowipers*

After you switch on this feature, your wipers will automatically turn on when moisture is present on the windshield. The wiper speed varies based on the amount of moisture detected and the sensitivity setting. To switch off this feature, switch off your wiper controls.

- ▶ To switch on, use the wiper lever or the information display.
- ▶ To adjust the sensitivity setting, use the rotary control on the lever.

Note: Make sure that you switch off this feature before entering a car wash.

MyKey®

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program things such as speed restrictions and limited volume levels. For complete information, refer to the **MyKey** chapter in your **Owner's Manual**.



Remote Start

Remote start allows you to start the engine from outside your vehicle using your transmitter. To start, press and then press twice within three seconds. Once you are inside your vehicle, apply the brake while pressing the **ENGINE START/STOP** button. Shift into drive (D) and go. To switch off the engine from outside the vehicle after using your remote start, press once.



Intelligent Access

Note: Your intelligent access transmitter must be within 3 feet (1 meter) of the vehicle for intelligent access to function properly.

To unlock and open the driver's door, pull the front exterior door handle. To lock the doors, touch the lock sensor on top of the door handle. To unlock and open the trunk, press the exterior trunk release button above the license plate.

The intelligent access transmitter also contains a mechanical key blade, which can be used to unlock the driver door, if necessary.

Press once to lock all doors. Press again within three seconds to confirm all doors are locked.

Press once to unlock the driver's door. Press again within three seconds to unlock all doors.

Press to activate the panic alarm. Press again or switch on the ignition to deactivate.

Press twice within three seconds to open the trunk.

Car finder: Press twice within three seconds to locate your vehicle. The horn will sound and the lamps will flash.

Climate Controlled* Front Seats



To use, touch the heated seat symbol or the cooled seat symbol located on the touchscreen to cycle through the various settings and off. Warmer or cooler settings are indicated by more indicator lights. The climate controlled seats will function only when the engine is running.

Heated Steering Wheel*

Your vehicle may include a heated steering wheel. Press the icon in your touchscreen to switch this feature on and off.

Rear Heated Seats*

The rear heated seat controls are on the rear of the center console.

To use, press the heated seat button to cycle through the various heat settings and off. Warmer settings are indicated by more indicator lights. The rear heated seats will function only when the engine is running.

Memory Function

The memory control, located on the driver's door, allows the positioning recall of the driver's seat, power mirrors and power tilt and telescopic steering column*. To program position **1**, press and hold the **1** button until you hear a tone. Use this same procedure to set positions **2** and **3** using the respective controls. You can recall the set memory positions by pressing the pre-set control.

Rear Interior Lamps

The rear interior lamps are hidden in the headliner. You can switch on individual rear interior lamps by waving your hand near the small white light in the headliner.

Tilting Head Restraints



You can adjust the front-row head restraints. Pull up to raise the head restraint. To lower, press the head restraint down while pressing and holding the guide sleeve adjust/release button. Tilt the head restraint forward for additional comfort by gently pulling the top of the head restraint. Once it is in the forward-most position, tilting it forward once more will release it to the upright position.

Note: Do not attempt to force the head restraint backward after it is tilted. Instead, continue tilting it forward until the head restraint releases to the upright position.

Multi-contour Front Seats with Active Motion*

Using the button mounted on the outside of the front seats, or through the touchscreen, you and a front-seat passenger can adjust the massage and support settings. You can also control the intensity of the massage, increase or decrease the lumbar bolster and cushion support, and adjust the height of the bolster.





Easy Fuel® System

With this system, you open the fuel door, insert the nozzle and begin fueling. It is self-sealing and therefore protected against dust, dirt, water, snow and

ice. Wait between five and ten seconds from the time the refueling nozzle is shut-off until you remove the nozzle from the vehicle to allow residual fuel in the nozzle to drain into the tank. When using a portable fuel container, slowly insert the fuel funnel (located in the spare tire compartment) and pour the fuel into the funnel.

Note: Do not use aftermarket funnels as they will not work with the Easy Fuel system and may cause damage. Properly clean the funnel after each use.

Fuel-efficient Transmission

Your vehicle has been designed to improve fuel economy by reducing fuel usage while coasting or decelerating. You may perceive this as a light to medium braking sensation when removing your foot from the accelerator pedal.

Open Window Buffeting

You may hear a pulsing noise when just one of the windows is open. Lower the opposite window slightly to reduce this noise. Press the control to open the window. Lift the control to close the window.

Automatic Engine Shutdown

Your vehicle includes a feature that automatically shuts down the engine if it has been idling for an extended period of time. The ignition also turns off in order to save battery power. You can override this feature temporarily by pressing the brake or accelerator pedal, or by pressing **OK** or the **RESET** button in your information display. Refer to the **Information Displays** chapter of your **Owner's Manual** for more details.



Electric Parking Brake

The operating switch (P) replaces the conventional handbrake, and is to the left of the steering column. To use, pull the control up. The brake system warning lamp lights to confirm that you applied the electric parking brake. You can release the electric parking brake manually by switching on the ignition, pressing the brake pedal and then pressing the electric parking brake control down. Refer to the **Brakes** chapter of your **Owner's Manual** for more details.

Towing

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to the **Towing the Vehicle on Four Wheels** section in the **Towing** chapter of your **Owner's Manual** for more information.

Fuel Tank Capacity/Fuel Info

Fuel tank capacity varies on your MKZ, depending on your drive type and engine: 16.5 gallons (62.5 liters) for front-wheel drive models equipped with the 2.0L EcoBoost engine and 17.5 gallons (66.2 liters) for all-wheel drive models and those equipped with the 3.7L V6 engine. Use only UNLEADED gasoline with an 87 octane rating. Do not use ethanol (E85), diesel, fuel-methanol, leaded fuel or any other fuel because it could damage or impair the emission control system.

BLIS® (Blind Spot Information System) with Cross Traffic Alert*

BLIS aids you in detecting vehicles that may have entered into your blind spot area on



both sides of the vehicle, extending rearward from the exterior mirrors to approximately 10 feet (3 meters) beyond the bumper.

Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R). It detects approaching vehicles from up to 45 feet (14 meters) away.

Note: NEVER use BLIS or cross traffic alert as a replacement for using the interior and exterior mirrors and looking over your shoulder before changing lanes. The systems are not replacements for careful driving. Use both systems only as an assist.



Tire Pressure Monitoring System

Your vehicle displays a low tire pressure warning light (T) in your information display when one or more of your tires are significantly under-inflated. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the **Inflating Your Tires** section in the **Wheels and Tires** chapter of your **Owner's Manual** for more information.

Location of Spare Tire and Tools

Your spare tire and tools are beneath the carpeted wheel cover in the trunk. The spare tire is designed for emergency use only and should be replaced as soon as possible. For more details, refer to the **Wheels and Tires** chapter of your **Owner's Manual**.

Roadside Assistance

Your new Lincoln vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call **1-800-521-4140**. In Canada, call **1-800-665-2006**.



Rear View Camera*

This system provides a video image of the area behind your vehicle. The display automatically appears in the touchscreen when the vehicle is in reverse (R) and uses green, yellow and red guides to alert you of your proximity to objects.



Front and Reverse Sensing Systems*

This system sounds an audible warning tone if there is an obstacle near the vehicle's front or rear bumpers. As the vehicle moves closer to the obstacle, the rate of the warning tone increases in frequency. The front sensors are automatically activated when the gearshift is in any position other than park (P) or neutral (N) and the vehicle speed is below 6 mph (10 km/h).

The rear sensors detect certain objects while the transmission is in reverse (R). See the **Parking Aids** chapter in your **Owner's Manual** for complete information on your vehicle's sensing systems.

Adaptive Headlamps

The headlamp beams move in the same direction as the steering wheel, providing more visibility when driving around curves. Active at speeds above 3 mph (5 km/h), it has a power-up movement check feature. When you start your vehicle, the lamps track left to right, then back to center. To use, place the lighting control into the autolamp position.



Active Park Assist*

Detects an available parallel parking space and automatically steers the vehicle into the space (hands-free) while you control the accelerator, gearshift and brakes. The system visually and audibly instructs you to park your vehicle.

- ▶ To use active park assist, press the button located near the shifter.



- ▶ To stop the parking procedure, grab the steering wheel or press the control again. For complete information, refer to the **Parking Aids** chapter of your **Owner's Manual**.

Note: The driver is always responsible for controlling the vehicle, supervising the system, and intervening, if required.

Hill Start Assist

When the system is active, your vehicle will remain stationary on the slope for two to three seconds after you release the brake pedal. Once the engine develops sufficient drive, the brakes release automatically.

Note: The driver is always responsible for controlling the vehicle, supervising the system and intervening if required. Refer to your **Owner's Manual** for safety information, more details and limitations.

Lincoln Drive Control

This feature intelligently integrates chassis and powertrain systems for personalized ride comfort, steering, handling, powertrain response and sound. Choose between two default settings or customize your own.

Factory default settings include Normal Handling and Normal Performance while you are in drive (D). Select sport (S) to engage Sport Handling and Sport Performance settings.

Customize your Handling and Performance settings through the information display by navigating through the information display menu to Settings, Vehicle, and then Drive Control to configure:

Handling



- ▶ **Comfort:** Provides lower steering efforts and a more fluid suspension.
- ▶ **Normal:** Delivers an engaging drive experience with confident handling.
- ▶ **Sport:** Increases handling and control with a sporty feel.

Performance

- ▶ **Normal:** Provides smooth power delivery and a refined sound.
- ▶ **Sport:** Increases engine and transmission responsiveness, while adding a more powerful engine tone.



Retractable Panoramic Roof*

Located on the overhead console, your controls have a one-touch open and close feature. To open the roof, press the open  control. It opens fully and will adjust the opening automatically at certain speeds to help reduce wind noise. To manually override this feature, press the open or close control. It will reset after each ignition cycle. To close, press the close  control.