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www.philips.com/welcome

VOIP 855



Master EN Telephone Answering Machine



Warning

Use only rechargeable batteries.

Charge the handset for 24 hours before use.

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1 Important

This product is not designed for making emergency telephone calls when the power fails. Skype is not a replacement for your ordinary telephone and cannot be used for emergency calling. Alternative arrangements should be made for access to emergency services.

1.1 Power requirements

- This product requires an electrical supply of 100-240 volts, single-phase alternating current, excluding IT installations defined in standard EN 60950-1.
 - The electrical network is classified as dangerous according to criteria in the standard EN 60950-1. The only way to power down this product is by unplugging the power supply from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible.
 - The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages, as defined in the standard EN 60950-1). Following a power cut, the call in progress, as well as the date and time settings will be lost.
-  **Warning**
- Do not allow the handset to come into contact with liquids or moisture.
 - Do not open the handset, base station or charger. This could expose you to high voltages.
 - Do not allow the charging contacts or the battery to come into contact with conductive materials.
 - There is a slight chance that your product could be damaged by an electrical storm. We recommend that you unplug the product from the power supply and telephone socket during a storm.
 - Do not use the handset in an explosive hazard area such as where there is gas leaking.
 - It is recommended that this product is not used near intensive care medical equipment or by persons with pacemakers.
 - This product can interfere with electrical equipment such as answering machines, television, radio, and computers if placed too close. We recommend that you position the base station at least one meter from such appliances.
 - Use only the mains adapter supplied with this equipment. Incorrect adapter polarity or voltage can seriously damage the unit.
 - **RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.** Never use non-rechargeable batteries. Use the recommended type supplied with this product. NiMH batteries must be disposed of in accordance with the applicable waste disposal regulations.
 - **USE ONLY WITH PROVIDED ADAPTOR**

Base adapter:

Nantong Daming

DM-SC060050 (VDE and UK plug)

Input: 100-240VAC 50/60Hz 0.1A

Output: 6VDC 500mA

Power Systems Technologies (SZ) Co., Ltd.

M901.0170E (VDE plug) & M901.0170X

(UK plug)

Input: 100-240VAC 50/60Hz 0.1A

Output: 6VDC 500mA

Charger adapter:

ESL IW156E (VDE plug) & IW156U (UK

plug)

Input: 100-240VAC 50/60Hz 0.2A

Output: 6VDC 150mA

- USE ONLY WITH PROVIDED BATTERIES

Recommended battery:

CORUN Ni-MH AAA750 1.2V 750mAh

SANIK Ni-MH SN-AAA75H 1.2V 750mAh

BYD Ni-MH H-AAA750A 1.2V 750mAh

- Handsfree activation could suddenly increase the volume in the earpiece to a very high level: make sure the handset is not too close to your ear.
- This equipment is not designed to make emergency calls when the power fails. An alternative has to be made available to allow emergency calls.
- Do not expose the phone to excessive heat caused by heating equipment or direct sunlight.
- Do not drop your phone or allow objects to fall on your phone.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives as these may harm the set.
- Do not use the product in places where there are explosive hazards.

- Do not let small metal objects come into contact with the product. This can deteriorate audio quality and damage the product.

- Active mobile phones in the vicinity may cause interference.

About operating and storage temperatures:

- Operate in a place where temperature is always between 0 and 35° C.
- Store in a place where temperature is always between -25 and 45° C.
- Battery life may be shortened in low temperature conditions.

Metallic objects may be retained if placed near or on the handset receiver.

1.2 Digital security system

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

There is a unique digital security code programmed in each unit. When the base and the handset are powered up the first time, the handset automatically links with the base ready for normal and secure use. If you have purchased additional accessory handset(s), you will need to follow the registration procedure in "Register the handset" in this manual to maintain intact the digital security.

1.3 Software licences

This product contains open source software packages. An overview of these packages, the licences and/or notices that apply to them, and the source code for a

number of these packages are available in the on-line product documentation, which is visible on www.philips.com/support.

1.4 Conformity

We, Philips declare that the product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. This product can only be connected to the analogue telephone networks of the countries mentioned on the packaging. You can find the Declaration of Conformity on www.philips.com/support.

1.5 Environmental

Remember to observe local regulations regarding the disposal of your packaging materials, exhausted batteries and old equipment. Promote their recycling where possible.

1.6 Recycling & disposal

Disposal instructions for old products: The purpose of the WEEE directive (Waste Electrical and Electronic Equipment; 2002/96/EC) is to ensure that products are recycled using the best available treatment, recovery and recycling techniques to ensure human health and high environmental protection. Your product is designed and manufactured with high quality materials and components which can be recycled and reused. Do not dispose of your old product in your general household waste bin. Inform yourself about the local separate collection system for electrical and

electronic products marked by this symbol.



Use one of the following disposal options:

- Dispose of the complete product (including its cables, plugs and accessories) in the designated WEEE collection facilities.
- If you purchase a replacement product, hand your complete old product back to the retailer. The shop should accept it as required by the WEEE directive.

Disposal instructions for batteries:

Batteries should not be disposed of with general household waste.



Packaging information:

Philips has marked the packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.



A financial contribution has been paid to the associated national recovery & recycling system.



The labelled packaging material is recyclable.

1.7 Electric, Magnetic and Electromagnetic Fields ("EMF")

1. Philips Royal Electronics manufactures and sells many consumer oriented products which usually, as with any electronic apparatus, have the ability to emit and receive electro magnetic signals.
2. One of Philips' leading Business Principles is to take all necessary health and safety precautions for our products, to comply with all applicable legal requirements and to stay well within the EMF standards applicable at the time of producing the products.
3. Philips is committed to develop, produce and market products that cause no adverse health effects.
4. Philips confirms that if its products are handled properly for their intended use, they are safe to use according to scientific evidence available today.
5. Philips plays an active role in the development of international EMF and safety standards, enabling Philips to anticipate further developments in standardisation for early integration in its products.

2 Your phone

Congratulations on your purchase and welcome to Philips!

To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.

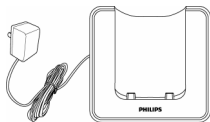
2.1 What's in the box



Base station



Handset



Charger with power supply



Power supply for the base



NiMH AAA Rechargeable Batteries x 2



One Ethernet cable (with RJ45 connector)



Line Cord*



User Manual on CDROM



Guarantee



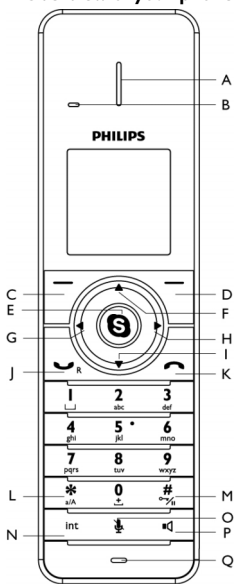
Quick start guide















* Optional line adaptors may be included in the box.

2.2 What else will you need

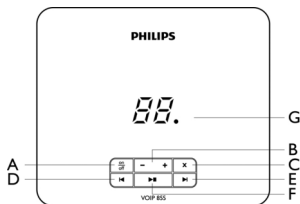
- A telephone line and an Internet connection (High speed Internet 512kb minimum recommended).
- Also needed a router or a modem-router with a free ethernet port.







2.3 Overview of your phone

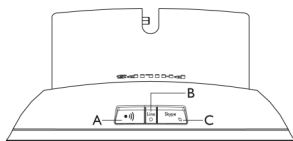





- A Earpiece**
- B New event LED**
New calls, messages, voicemails
- C Left Softkey** 
Select the function displayed on the handset screen directly above it.
Access main menu
- D Right Softkey** 
Select the function displayed on the handset screen directly above it.
Redial the last number
Delete text or digit(s)
Cancel operation
- E Skype key** 
Access contact list
Confirm of selection during menu operation
- F Up key** 
Moves cursor up a row
Increase earpiece volume
Enter Skype status menu
- G Left key** 
Moves cursor left
- H Right key** 
Moves cursor right
- I Down key** 
Moves cursor down a row
Decrease earpiece volume
Enter call history
- J Talk/Recall key** 
Make and receive calls
Send flash signal
- K End/On/Off key** 
End call
Exit menu/operation
Turn handset on/off
- L Star key** 
Dial *
Switch between lowercase and uppercase during editing mode
- M Pause/Keylock key** 
Dial # and enter pause
Lock/Unlock keypad
- N Intercom/Conference key** 
Make intercom call
Make conference call
- O Mute key** 
Mute/unmute microphone
- P Speaker key** 
Turn speaker on/off
- Q Microphone**

2.4 Overview of the base station













- A On/Off key**  Turn the answering machine on/off
- B Volume down**  Decrease/Increase speaker volume
- C Delete key**  Delete messages
- D Previous key**  Skip backward during playback
- E Next key**  Skip forward during playback
- F Play/Stop key**  Play messages
Stop message playback
- G Message counter**
Display message number
Display answering machine operation
Display volume level during setting






- A Paging key**  Find handset(s)
Enter registration mode
- B Line LED**  Blink when receiving a call
Lit when base is on
- C Skype line key and LED**  Toggle between "Online" and "Away" status
Lit during "Online" status

2.5 Display icons



Each icon gives you a visual message of your handset status:

-  Battery is fully charged*
-  Battery is low
-  Battery is charging
-  In range
-  Out of range
-  Speaker on
-  New missed call
-  New voicemail
-  New authorization request
-  Silent

-  Microphone muted
-  Keypad locked
-  Headset attached

*Optimal battery life is reached after 3 cycles of complete charging (over 15 hours) and discharging, allowing approximately 10 hours of talk-time and 150 hours of stand-by time.

Each icon gives you a visual message of your Skype status:

-  Offline
-  Online
-  Away
-  Do Not Disturb





2.6 The menus

Your phone offers a variety of features and functions grouped in the menus.



2.6.1 Browsing the menus

The main menu includes the Contacts, History, Skype Status, Add Contact, Answer Machine and Settings menus.

From standby mode, you can,

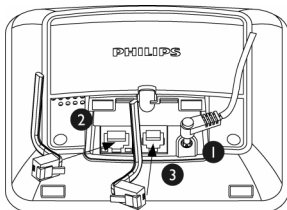
- Press  **MENU** to enter the main menu.
- Press  to view the contact list.
- Press  to enter the **Skype Status** menu.
- Press  to enter **History** menu.

Tip

Use  or  to navigate the menus.

3 Getting started

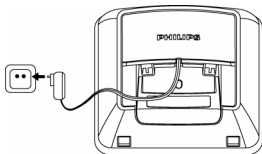
3.1 Connect the base station



- 1 Connect the output plug of the mains adapter to the bottom of the base station and the mains adapter to a standard wall outlet.
- 2 Connect one end of the ethernet cable to the ethernet socket on the bottom of the base station and the other end to an ADSL/Cable modem or a router or a switch/hub connected to the Internet.
- 3 Connect the telephone line cord to the phone socket at the bottom of the base station and the wall phone socket.

3.2 Connect your charger

- 1 Connect the mains adapter to a standard wall outlet.



3.3 Install your handset

Warning

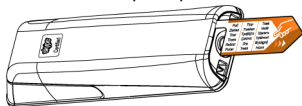
RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.



Never use non-rechargeable batteries. Use recommended type supplied with this product. NiMH batteries must be disposed of in accordance with the applicable waste disposal regulations.

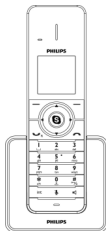
Note

Charge the handset(s) for 24 hours before initial use!

- 1 The batteries are pre-installed in your handset. Before charging, remove the pull-tape.



- 2 Place the handset on the charger. When the handset is placed correctly in its charging position, a tone will be emitted and the battery icon will scroll , indicating that the battery is charging. Once the battery is fully charged, the battery icon  will appear steadily.



Note

Handset may get warm during initial charging. This is normal. The handset may take a few seconds to power up.

3.3.1 Replacing your batteries

If there is a need to replace your batteries, always use the recommended battery type (see page 5).

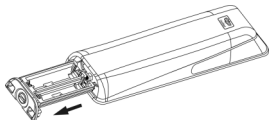
Warning

Check the battery polarity when inserting in the battery trail. Incorrect polarity may damage the product.

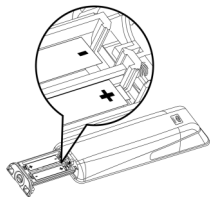
- 1 Use the coin or screwdriver to turn the battery cover screw in an anticlockwise direction to unlock the cover.



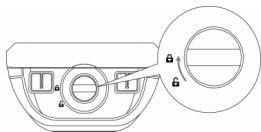
- 2 Pull open the battery trail.



- 3 Place the new rechargeable batteries in the correct polarity as indicated into the battery trail.



- 4 Close the trail and turn the battery cover screw in a clockwise direction to lock the cover.







Note

Please use a coin or screwdriver that is the right shape and size for the screw that is used. Otherwise you may damage the screw when tightening it.

3.4 Checking the battery level

The battery icon displays the current battery level.

	Battery full.
	Battery is 2/3 full.
	Battery is 1/3 full.
	Battery is low. Require charging.

Your handset may power down shortly if it is not charged after the battery is empty. If you are on the phone when the battery is nearly empty, you will hear warning tones. Place the handset on the charger unit to recharge the batteries. Otherwise, your call may be cut off shortly after the warning.

3.5 Settings before first use

Before you first use your handset, you will be asked to set the language, accept an agreement and select the country where the phone is to be used.

3.5.1 Setting your language

This setting determines the display language of the menus and messages.

- 1 Select your language.
- 2 Press **Select** to confirm.

Note

If you need to re-configure your language setting, see “Set the display language” on page 38.

3.5.2 Review the agreement

Read the agreement carefully. It is necessary that you understand and accept the terms and conditions of the agreement before using the phone.

- 1 Press **▲** or **▼** to scroll through the agreement.
- 2 Press **Accept** to accept the agreement and proceed.

Warning

If you do not accept the agreement, you will not be able to access Skype features.

3.5.3 Select your country

It is necessary to set the correct country for the phone to work properly according to your country's standards.

- 1 Select your country.
- 2 Press **Select** to confirm.

Note

The phone is best configured for the available countries in the list. Please refer to the country codes list on page 52 to see your country's international calling code.

If you need to re-configure your country setting, see “Set your country” on page 49.

3.6 Log in to Skype

After an automatic restart, your phone will prompt you to log in into your Skype account.

If you do not have a Skype account, you may create a new account using your phone.

3.6.1 Logging in as an existing Skype user

- 1 Press **Menu**.
- 2 Select **Skype Status > Sign In**.
- 3 Enter your Skype name. Press **OK** or select your user name if displayed.
- 4 Enter your Skype password. Press **OK**.
 - *The screen prompts you to save your password for auto reconnect in future.*
- 5 Press **Yes** to confirm.
 - *Your phone will automatically log into your Skype account every time the base unit powers up.*

OR

- 5 Press **No** for one-time login.
 - *Your phone will prompt you to log into your Skype account the next time the base unit powers up.*

3.6.2 Creating a new Skype account

- 1 Select **Create new account**. Press **Select**.

Follow the steps on page 21 to create a new Skype user.


4 General description


4.1 What is standby mode?

Your phone is in standby mode when it is idle. The standby screen displays your Skype status icon, your Skype ID (if available), the handset number, the system time, the signal icon, and the battery icon. The backlight goes off after a few seconds. This is a normal status.

4.2 Checking the signal strength

The signal icon displays the link status between the handset and the base unit.

Signal icon : The handset and base unit are linked. They can communicate.


No signal icon : The handset and base unit have lost link. They are not able to communicate. Take your handset closer to the base unit to reconnect the link.

Note

If your handset has lost link, you will not be able to make or receive any calls. You will also not be able to carry out many of the phone's functions and features.

4.3 Switching your handset ON/OFF


4.3.1 Switching off your handset

- 1 Press and hold  for 2 seconds.
 - The power menu is displayed.
- 2 Scroll to **Switch Off**. Press **Select**.
 - The handset is switched off.

Note

Your handset cannot receive any calls if the power is switched off.

4.3.2 Switching on your handset

- 1 Press .
 - The handset may take a few seconds to power up.

4.4 Setting the clock

Your phone has a calendar and digital clock. Set the date and time before initial use of the phone.

Note

After resetting the phone, you may have to set the date and time again.

4.4.1 Set the time

Note

If you use this menu to set the time manually, your phone will use this new setting, and stop automatic update until the base power is reset.

- 1 Press **Menu**.
- 2 Select **Settings > Time & Date > Time**. Press **Select**.
- 3 Use digit keys to enter the Hour / Minute.
- 4 Press **OK** to confirm the setting.
 - The setting is saved.

4.4.2 Select Daylight saving

- 1 Press **Menu**.
- 2 Select **Settings > Time & Date > Daylight saving**. Press **Select**.
- 3 Select the Daylight saving.
- 4 Press **OK** to confirm the setting.
 - The setting is saved.

4.4.3 Select the time format

- 1 Press **Menu**.
- 2 Select **Settings > Time & Date > Time format**. Press **Select**.
- 3 Select the Time format.
- 4 Press **OK** to confirm the setting.
 - *The setting is saved.*

4.4.4 Set the date

- 1 Press **Menu**.
- 2 Select **Settings > Time & Date > Date**. Press **Select**.
- 3 Use digit keys to enter the Month / Day / Year.
- 4 Press **OK** to confirm the setting.
 - *The setting is saved.*

4.4.5 Select the date format


- 1 Press **Menu**.
- 2 Select **Settings > Time & Date > Date format**. Press **Select**.
- 3 Select the date format.
- 4 Press **OK** to confirm the setting.
 - *The setting is saved.*

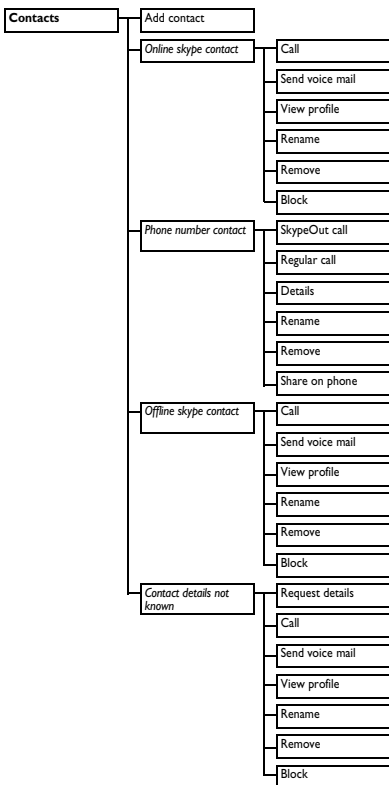
4.4.6 Select the date separator

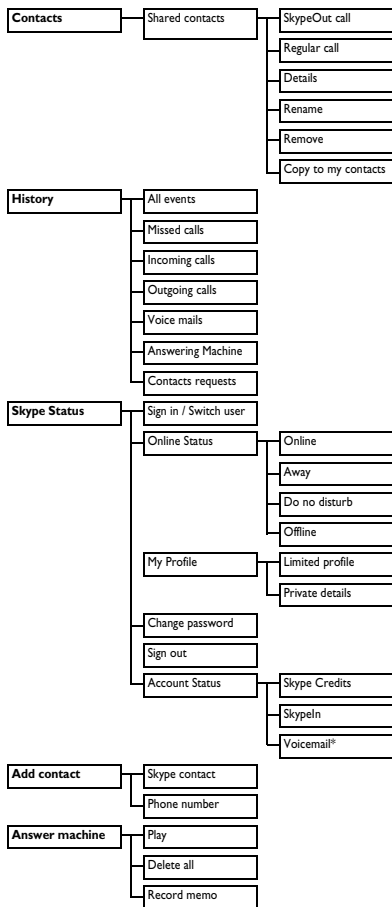
The date separator is a symbol such as a slash that separates the month, day, and year (i.e. 08/12/2009). Your phone supports 4 styles (: / . -).

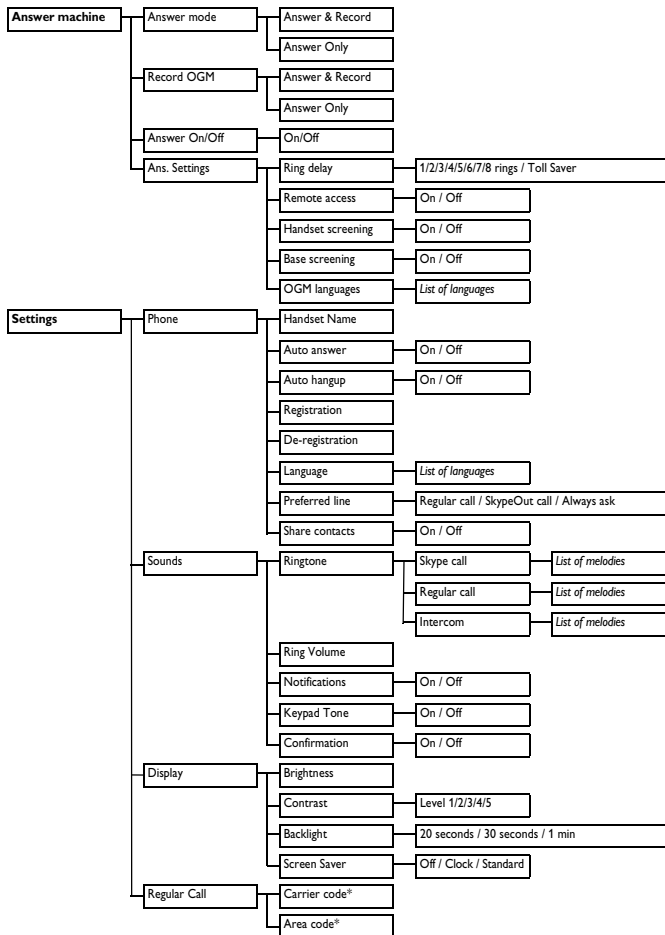
- 1 Press **Menu**.
- 2 Select **Settings > Time & Date > Date separator**. Press **Select**.
- 3 Select the date separator.
- 4 Press **OK** to confirm the setting.
 - *The setting is saved.*

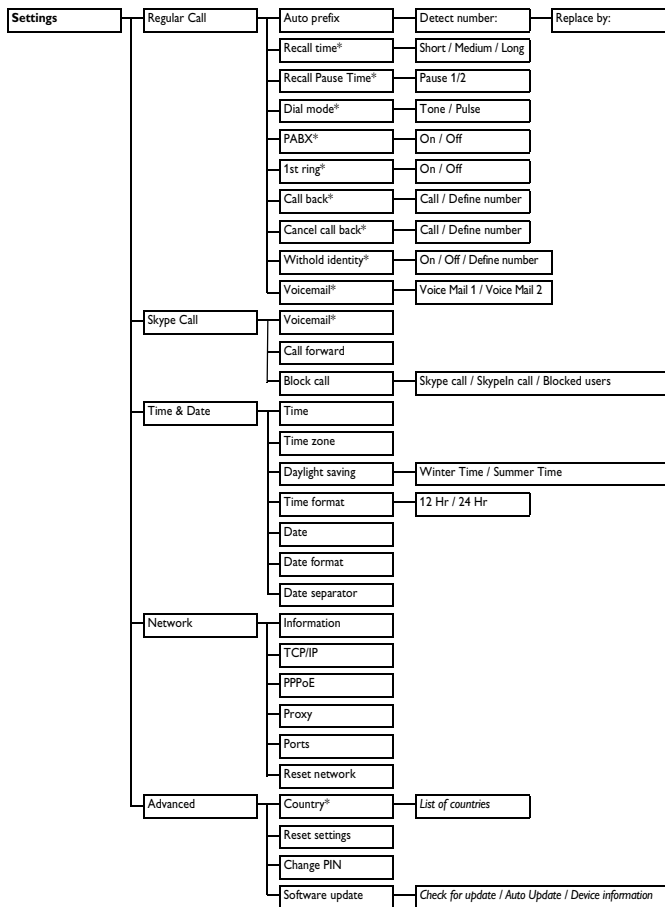
4.5 Menu structure

The table below describes the menu tree of your phone. Press  **MENU** in idle mode to enter each option. Use navigation keys ▲▼◀▶ to navigate within the menus.









*This menu item is country-dependent

5 Skype on your phone

5.1 What is Skype?

Call free over the internet to anyone else who's on Skype. Skype software works on computers and many desktop, cordless and mobile phones.

Warning

No Emergency Calls. Skype is not a replacement for your landline and cannot be used for emergency calling.

5.2 Skype, landlines and mobiles

It's always free to call Skype-to-Skype. You can also stay in touch with people who don't have Skype yet. Call and take calls from phones and mobiles at great low rates.

5.2.1 Call phone numbers

Call phones and mobiles on great value Pay As You Go rates. With a little Skype Credit, you can also forward incoming calls to your landline or mobile when you're offline.

5.2.2 Get your own online number

You can also get an online number that people can call from phones and mobiles and you pick up in Skype.

5.2.3 Voicemail

Voicemail takes a message when you're offline or away from your computer when someone calls.

5.2.4 Skype Voicemail™

Skype Voicemail takes your calls when you are busy or offline.

5.3 Commonly used terms

These are some common terms used to talk about Skype in this user guide.

- **Outgoing call:** when you call someone
- **Incoming call:** when someone's calling you
- **Missed call:** when someone calls you, but you don't answer in time.
- **Skype Credit:** Pay As You Go credit that you can use to call phones and mobiles and buy some other Skype products.

Tip

For more information, go to skype.com.

5.4 Using Skype on this phone

This section describes how to use Skype features on this phone.

5.4.1 Switch users

Up to 5 people can sign in with their Skype usernames on your phone. This means that your family or colleagues for instance can use Skype on your phone, or you can use all of your accounts if you have more than one. Only one person can be signed in at a time.

5.4.1.1 Create an account

- 1 Press **Menu**.
 - 2 Select **Skype Status > Sign in > Create new account**. Press **Select**.
 - 3 Enter a new Skype Name. Press **OK**.
-

- 4 Enter a password for this account. Press **OK**.
- 5 Repeat your password. Press **OK**. To continue, agree to Skype's terms of use.
- 6 Press **Accept**.
 - *You've set up a new Skype account.*

5.4.1.2 Switching to another Skype user

- 1 Press **Menu**.
- 2 Select **Skype Status > Switch user**. Press **Select**.
- 3 Select a username from the list. Press **OK**.
- 4 Enter the password for this account. Press **OK**.
 - *This automatically signs out the previous user, and signs the new user in.*

5.4.1.3 Removing an account

- 1 Press **Menu**.
- 2 Select **Skype Status > Switch user > Clear user name**. Press **Select**.
- 3 Select a username to remove from the list. Press **Select**.
 - *This deletes the account from the phone.*

OR

- 3 Select **Clear all** to delete everyone on the list. Press **Select**.
 - *This deletes all the saved accounts from the phone.*

Warning

Removing an account removes that person's contacts and settings on your phone. They cannot be recovered. However, you can add the same

username back to your phone by setting them up as a new user.

5.4.2 Change your online status

- 1 Press **Menu**.
- 2 Select **Skype Status > Online Status**. Press **Select**.
- 3 Select the new setting. Press **OK**.
 - *This saves your new status.*

Tip

From standby mode, you can press **▲** to access the **Skype Status** menu to change your online status.

5.4.3 Change your password

Your password is a security feature that means no one else can sign into your Skype account. This is different from the PIN system for your phone.

- 1 Press **Menu**.
- 2 Select **Skype Status > Change password**. Press **Select**.
- 3 Enter your password. Press **OK**.
- 4 Enter your new password. Press **OK**.
- 5 Repeat your new password. Press **OK**.
 - *This saves your new password.*

5.4.4 Sign out

If you have set your phone to save the login settings before (see page 14), your phone will automatically log into your Skype account even after you switch your phone off and on.

To manually sign out of Skype,

- 1 Press **Menu**.
- 2 Select **Skype Status > Sign out**. Press **Select**.

- 3 Press **OK** to confirm.
 - *This logs out the current user.*

Note

After signing out manually, your phone will not automatically log into your Skype account when you switch on your phone.

5.4.5 Check your account

Check how much credit you've got in your account and if you have voicemail or an online number, when they expire.

- 1 Press **Menu**.
- 2 Select **Skype Status > Account Status**. Press **Select**.
- 3 Select the account to check. Press **Select**.
 - *This shows your account information.*

Tip

Your Skype Credit balance is displayed when your phone's on standby.

5.4.6 Update Skype

- 1 Press **Menu**.
 - 2 Select **Settings > Advanced > Software update > Check for update**. Press **Select**.
 - 3 Follow the on-screen instructions.
-

5.4.7 Turn on auto update

You can program your phone to notify you when a new version of Skype is available. This saves you from manually checking for updates.

- 1 Press **Menu**.
- 2 Select **Settings > Advanced > Software update > Auto Update**. Press **Select**.

- 3 Select the new setting. Press **Select**.
 - *This displays a confirmation message.*

- 4 Press **Yes** to confirm.

- 5 Press **OK**.
 - *This saves your auto update setting.*

Note

When you get an auto update message, press **OK** to install the update now. Press **Later** to see the reminder again at a later time.

5.4.8 Check device information

- 1 Press **Menu**.
- 2 Select **Settings > Advanced > Software update > Device information**. Press **Select**.
 - *The information is displayed.*

6 Call

Your phone supports both Skype line and landline calls. A Skype call is a call using the Skype line. A Landline call is a call using your regular phone line.

Note

This telephone is not designed for making emergency telephone calls when the power fails.


Alternative arrangements should be made for access to emergency services.

6.1 Make a regular call

This section describes the different ways to make a call.

Note

Signal Strength. Check the signal strength before making a call and during a call. For details, see “Checking the signal strength” on page 15.

- 1 Press  for the landline.
- 2 Dial the phone number.
 - *The number displays on the screen and is dialed out.*




Note

Call Timer. The call timer displays the talk time of your current call.

Note

Low Battery. During a call, you will hear warning tones if your handset is almost out of battery. Charge your handset or your call may soon be cut off. For details, see “Checking the battery level” on page 13.

6.1.1 Assign a preferred line

A preferred line is the line of priority for calls. After setting the preferred line, all your calls ( ) will always be dialed out on the preferred line when you press .

You may select either Regular or SkypeOut call as your preferred line, otherwise you can set your phone to prompt you each time you make a call.


- 1 Press **Menu**.
- 2 Select **Settings > Phone > Preferred line**. Press **Select**.
- 3 Select the new setting. Press **Select**.
 - *The setting is saved.*

Tip


After the first Skype credit or Landline call, as a new user, your phone will invite you to set up a preferred call method.

6.1.2 Pre-dialing

Pre-dialing allows you to view and edit the number before making the call.

- 1 Enter the phone number or Skype contact name.
 - *The number displays on the screen. You can make changes before dialing out.*
- 2 Press  to dial out the call.
 - *The number is dialed out on the preferred line. For details on preferred line, see page 24.*

Tip

Press **Clear** to erase a digit. Press and hold  to enter a pause after a digit has been entered. **P** displays on the screen.

6.1.3 Call from the landline

- 1 Enter the phone number.
- 2 Press **Options**.
- 3 Select **Regular call**. Press **Select**.
 - *The number is dialed out.*

6.1.4 Call using Skype Credits

Note

The phone number shall include +, the international calling code, area code (country dependent), and subscriber number.

- 1 Enter the phone number.

Note


To make a SkypeOut call, it is necessary to dial the country prefix before dialing the phone number you are calling, i.e. 00, 011 or +.

For example:

When making calls to North America:
00-1-905-1234567 or 011-1-905-1234567

When making international calls:
00-852-12345678 or +852-12345678

Tip

To insert +: Press and hold .


- 2 Press **Options**.
- 3 Select **SkypeOut call**. Press **Select**.
 - *The number is dialed out.*

Note

You need to purchase Skype credits to make SkypeOut calls. Your phone will display the remaining amount of your Skype credits. For more details, please visit:

<http://www.skype.com/allfeatures/skypecredit/>

6.1.5 Call from the contact list


- 1 Press  from standby to view the contact list.

- 2 Select a contact. Press .

Note


For details on the contact list, see page 32.

6.1.6 Redial the last number

- 1 Press **Redial**.
 - *The number displays on the screen. You can make changes before dialing out.*
- 2 Press  to dial out the call.
 - *The number is dialed out on the preferred line. For details on preferred line, see page 24.*

6.1.7 Call from the call history

Your phone stores all the call records of the outgoing, incoming, and missed calls. The most recent call record is stored at the top of the list. For details, see “Call History” on page 36.

- 1 Press **Menu**.
- 2 Select **History**. Press **Select**.
- 3 Select a call list. Press **Select**.
- 4 Select a call record. Press .

Note

For all outgoing calls, the number is dialed out using the same line as before. For example, if you made the call using SkypeOut, the call will be dialed out using SkypeOut again. To dial out on the preferred line, press **Options**, and then select **Call** to dial out.


6.2 End a call

1 Press .

* Tip

Auto hang up. Place the handset on the charger to end the call automatically. See “Auto hang-up” on page 40.

6.3 Answer a call

1 When the phone rings, press .

- *The call is established.*

☰ Note

- **Caller ID Service:** Subscribe from your service provider.
- **Missed Call Alert:** When a call is missed, your phone displays **You have Missed Calls**. Press **View** for more options.

* Tip

When a Skype call comes in, you can reject the call by pressing **Reject**.

⚠ Warning

When the handset rings during an incoming call, do not put the handset too close to your ear as the ringer volume may damage your hearing.

6.3.1 Turning off the ringer

For details on ringer setting, see page 39.

6.4 During a call

This section describes the features that are available during a call.

6.4.1 Adjust the earpiece volume

1 Press ▲ or ▼ to adjust the volume during a call.


- *The earpiece volume is adjusted.*

6.4.2 Muting the microphone

The mute feature allows you to speak to someone in the house privately.

1 Press  during a call.

- *The caller cannot hear you, but you can still hear his voice.*


2 Press  again to unmute the microphone.

- *You can now communicate with the caller.*
-

6.4.3 Using the speaker or handsfree

⚠ Warning

Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your hear.

1 Press  to turn on/off the speaker.

* Tip

Use the speaker to involve everyone in the room in the conversation.

6.4.4 Use the headset

☰ Note

Headset is optional and not provided. A headset with 2.5mm jack and minimum 32 ohm speaker impedance must be used. It is available from retail store.

Plug the headset into the headset jack at the side of your handset.

* Tip



Use the headset to talk privately with the caller.

6.5 Make a second landline call


Note

2nd Call Service. Consult and subscribe this service from your service provider.

During a call,

- 1 Press .
 - *The current caller is put on hold.*
- 2 Dial the number you want for the 2nd call.
 - *The number displays on the screen and is dialed out.*
- 3 Press  to toggle between the two callers

OR

- 3 Press  to end the current call and return to standby.

Note



Toggleing between two calls is a network and country dependent feature.

6.6 Answer a second landline call


Note

2nd Call Service. Consult and subscribe this service from your service provider.

During a landline call, your phone sounds a short beep periodically to notify you of another incoming landline call.



- 1 Press  to answer the call.
 - *The first call is put on hold, and you are now connected to the second call.*
- 2 Press  to toggle between the two callers

OR


- 2 Press  to end the current call and return to standby.

6.7 Answer a second Skype call

During a Skype call, your phone sounds a short beep periodically to notify you of another incoming Skype call.

- 1 Press  to answer the call.
 - *The first call is put on hold, and you are now connected to the second call.*
- 2 Press  to toggle between the two callers

OR

- 2 Press  to end the current call and return to standby.

7 Intercom and Conference Calls

An intercom call is a call to another handset registered on the same base unit. This function can only be used with a multi-handset configuration. It allows you to make free internal calls, transfer external calls from one handset to another and to use the conference option.

A conference call involves conversation between other handset(s) and outside caller(s).

Note


Some of these functions could be unavailable if the extra handset used is not a VOIP855.

7.1 Calling another handset

An intercom call can only involve two handsets registered on the same base unit.

Note

If the base station only has 2 handsets (yours and another handset) registered to it, you can press **INT** to call the other handset instantly.

- 1 Press **INT**. The handset(s) available for intercom is displayed.
- 2 Select the handset you want to call.
- 3 Press **Call**.
 - *Wait for the other party to answer your call.*
- 4 Press  to cancel or end the intercom call.

Tip

To customize your intercom ringer, see “Personalizing your phone’s sounds” on page 39.

7.2 Internal call during an external call

While talking on the phone on the Skype line or landline, you can call another handset.


- 1 Press **INT** during the call. The handset(s) available for intercom is displayed.
- 2 Select the handset you want to call.
- 3 Press **Call**.
 - *Wait for the other party to answer your call.*

To return to the external caller:

- 4 Press **End** during the intercom call.
 - *You are now connected to the external caller.*


7.3 Transferring a call

During a call in progress, you can transfer the external call to a specific handset.

- 1 Press **INT** during the call. The handset(s) available for intercom is displayed.
- 2 Select the handset you want to call.
- 3 Press **Call**.
 - *Wait for the other party to answer your call.*
- 4 Press  after the other party answers your call.
 - *The external call is now transferred to the other handset.*

7.4 Conference call

Conference call allows one external call to be shared with two handsets registered on the same base. The three people can share the conversation. No operator subscription is needed.

- 1** Press **INT** during the call. The handset(s) available for intercom is displayed.
- 2** Select the handset you want to call.
- 3** Press **Call**.
 - *Wait for the other party to answer your call.*
- 4** Press **Conf**.
 - *You are now on a 3-way conference call.*
- 5** Press  to end the conference call.

8 Text and Numbers

You can enter text and numbers for handset name, phonebook records, and other menu items.

8.1 Entering text and numbers

- Find the key with the character you want.
- Press it as many times as needed for the character you want.

* Tip

Editing. Press **Clear** to delete the character left of the cursor. Press and hold **Clear** to delete all the characters on screen.

Input table

Key	Characters (Upper case)
0	. 0 , / : ; " ' ! ; ? ; * + - % \ ^ ~
1	[Sp] 1 @ _ # = < > () & € £ \$ ¥ [] { } □ § ...
2	A B C 2 Å Ä Æ Á Ā Ă Ą Ą Ą Ą Ą Ç Ć Ć
3	D E F 3 Đ Ď ě Ě Ě Ě Ě Ě Ě Δ Φ
4	G H I 4 Ğ Ĩ İ İ İ Ğ
5	J K L 5 Ľ Ł Ľ Ľ
6	M N O 6 Ń Ņ Ň Ó Ô Õ Ö Ö
7	P Q R S 7 Ŕ Ŗ Š Š Š β Π Θ Σ
8	T U V 8 Ţ Ť Ů Ű Ų Ŵ Ŷ Ÿ
9	W X Y Z 9 Ź Ż ź ž Ź Ź Ź Ź Ź Ξ Ψ

Key	Characters (Lower case)
0	. 0 , / : ; " ' ! ; ? ; * + - % \ ^ ~
1	[Sp] 1 @ _ # = < > () & € £ \$ ¥ [] { } □ § ...
2	a b c 2 å ä æ á ā ă ą ą ą ą ą ç ć ċ
3	d e f 3 đ ď ě ě ě ě ě ě ě Δ Φ
4	g h i 4 ğ ĩ ï ï ï ğ
5	j k l 5 ĺ ł ĺ ĺ
6	m n o 6 ń ņ ń ó ô õ ö ö
7	p q r s 7 ŕ ŗ š š š β π θ σ
8	t u v 8 ŧ ť ů ű ų ŵ ŷ Ź
9	w x y z 9 ź ż ź ź Ź Ź Ź Ź Ź Ω Ξ Ψ

Example to write "PAUL"

Press 7 once: **P**

Press 2 once: **A**


Press 8 two times: **U**

Press 5 three times: **L**

⊖ Note

Input table is dependent on your country setting.

8.2 Switching between uppercase, lowercase and numeric


By default, all characters entered will be in uppercase. You can press  to switch between uppercase and lowercase letters.

* Tip


The lower right hand corner displays the method you have currently selected. **A** for upper case; **a** for lower case; **1** for numeric mode.

8.3 Entering symbols

You can enter special symbols such as ? ! : () and many more.

- 1 Press  while editing in lower case or upper case mode.
 - *A table of symbols is displayed.*
- 2 Use ▲, ▼, ◀, ▶ to select the symbol that you want.
- 3 Press **Select** to enter the symbol.


Tip

To insert +: press and hold .

9 Contact list

Your phone can store a total of 200 Skype and phone number contacts.

9.1 View the contact list

- 1 Press  to enter the contact list.
- 2 Select the contact you want to view.
- 3 Press **Options**.
- 4 Select **View Profile**. Press **Select**.
 - *The details of the contact are displayed.*

Note

Unknown details. If the contact's details are not known, you can request details or view the profile of the contact. Press **Options**, then select **Request details** or **View profile**. Press **Select** to confirm.

9.1.1 Search a contact

You can search a contact list by scrolling or by searching the first character.

9.1.1.1 Searching by scrolling

- 1 While in the contact list, press **▲** or **▼** to scroll.

9.1.1.2 Searching by the first character

- 1 While in the contact list, press the digit key that contains the character you want to search by.

9.2 Call from the contact list

See page 25.

9.3 Shared phonebook




You can use this feature to share your contacts with other users of the phone. Your shared phonebook can store a total of 100 Skype and phone number contacts.

9.3.1 Activating your shared phonebook

- 1 Press **Menu**.
- 2 Select **Settings > Phone > Share contacts**. Press **Select**.
- 3 Select the new setting. Press **Select**.
 - *The setting is saved.*


Tip

The icon displayed in front of each contact will indicate if it is a Skype, phone number or shared number:

-  Skype contact
-  SkypeOut contact
-  Shared phonebook contact

9.3.2 Copy a shared contact

When the shared phonebook is on, you can copy a shared contact to your own contact list.

- 1 Press  to enter the contact list.
- 2 Select the shared contact you want to copy. Press **Options**.
- 3 Select **Copy to my contacts**. Press **Select**.
 - *The contact is saved to your contact list.*

9.4 Adding a contact

Note

Memory Full. If your contact list is full, the handset displays a notification message. Delete some contacts before adding new ones.

9.4.1 Adding a Skype contact

- 1 Press **Menu**.
- 2 Select **Contacts > Add Contact > Skype contact**. Press **Select**.
- 3 Enter the name (Skype name or full name) or email of the Skype user. Press **OK**.
 - *A list of matching names is displayed.*
- 4 Scroll to the contact you want. Press **Select**.
- 5 Press **Yes** if you wish to send a request to see his/her contact details.
- 6 Edit the request details if you want and press **OK**.
 - *An authorization request is sent to the contact. The new contact will be added after the user accepts your request.*

Note

If shared phonebook is on, the new contact will be available to all users.

9.4.2 Adding a phone contact

- 1 Press **Menu**.
- 2 Select **Contacts > Add Contact > Phone number**. Press **Select**.
- 3 Enter the number in this format (+, international calling code, area code, and the phone number). Press **OK**.

- 4 Enter the name of the phone contact user. Press **OK**.


Continue to step 5 if shared phonebook is on.

- 5 Select **All phone users** if you want to share this contact or **Only my account** if otherwise.
 - *The new contact is saved.*

Note

Contacts with identical numbers cannot be saved.

9.5 Send a voicemail to your Skype contact


- 1 Press  to enter the contact list.
 - 2 Select a Skype contact. Press **Options**.
 - 3 Select **Send voice mail**. Press **Select**.
 - *A voicemail call is initiated.*
-

9.6 Manage your contacts


You can rename, block or remove each contact on your contact list.

9.6.1 Rename a contact

You can change the display name of a contact.


- 1 Press  to enter the contact list.
- 2 Select the contact you want to rename. Press **Options**.
- 3 Select **Rename**. Press **Select**.
- 4 Edit the name. Press **Clear** to make corrections.
- 5 Press **OK** to confirm.
 - *The edited name is saved.*

9.6.2 Remove a contact

- 1 Press  to enter the contact list.
- 2 Select the contact you want to block. Press **Options**.
- 3 Select **Remove**. Press **Select**.
 - A confirmation request is displayed.
- 4 Press **Yes** to confirm.
 - The contact is removed.

9.6.3 Block a contact

You can block a user from contacting you and vice versa. You will always appear as offline to the user that you have blocked.


- 1 Press  to enter the contact list.
- 2 Select the contact you want to block. Press **Options**.
- 3 Select **Block**. Press **Select**.
 - A confirmation request is displayed.
- 4 Press **Yes** to confirm.

Note

To unblock a contact, see page 41.

9.6.4 Share a contact

You can selectively share your contacts with other users of the phone. For this option to be available, the shared phonebook feature must be activated.

- 1 Press  to enter the contact list.
- 2 Select the contact you want to share. Press **Options**.
- 3 Select **Share on phone**. Press **Select**.
 - The contact is now available to other users.

9.7 Handling a contact request

You will be able to view the details of the contact before you choose to accept/decline the contact request or block the new contact.

9.7.1 Viewing the contact's details

- 1 Press **Menu**.
- 2 Select **History > Contacts requests**. Press **Select**.
 - The contact's name is displayed.
- 3 Press **View Details** to read the message.

9.7.2 Accepting, declining or blocking a contact request

- 1 Press **Menu**.
- 2 Select **History > Contacts requests**. Press **Select**.
 - The contact's name is displayed.
- 3 Press **Details** to read the message.
- 4 Press **Options**.
- 5 Select **Accept**. Press **Select** to add the new contact to your contact list.

OR

- 5 Select **Decline**. Press **Select** to reject the contact request.

OR

- 5 Select **Block**. Press **Select** to reject the contact request and block the contact.

Note

Once a contact is blocked, you will not receive any further authorization request from the contact even if another contact request is made.

10 Your Skype profile

Your Skype profile stores information about you such as your name, gender, birthdate, phone numbers, etc. Your profile has public and private details. Public details can be viewed by other Skype users, but private details cannot. You are not required to enter any information into your profile. It is strictly optional.

10.1 Public details

10.1.1 View or add/edit the details

- 1 Press **Menu**.
- 2 Select **Skype Status > My Profile > Limited profile**. Press **Select**.
 - *The current setting is displayed.*
- 3 Modify the setting.
- 4 Press **OK** when finished.
 - *The setting is saved.*

10.2 Private details

The only information stores as private detail is your email addresses (up to 3). Your friends can easily find you on the Skype network if they know your email address.

10.2.1 View the details

- 1 Press **Menu**.
- 2 Select **Skype Status > My Profile > Limited profile**. Press **Select**.
 - *The current setting is displayed.*

10.2.2 Add an email address

- 1 Press **Menu**.
- 2 Select **Skype Status > My Profile > Private details**. Press **Select**.
 - *The current setting is displayed.*
- 3 Press **Options**.
- 4 Select **Add**. Press **Select**.
- 5 Enter the new email address. Press **OK** when finished.
 - *The setting is saved.*

10.2.3 Edit an email address





- 1 Press **Menu**.
- 2 Select **Skype Status > My Profile > Private details**. Press **Select**.
 - *The current setting is displayed.*
- 3 Select the email address. Press **Options**.
- 4 Select **Edit**. Press **Clear** to make corrections.
- 5 Press **Enter** when finished.
 - *The setting is saved.*

10.2.4 Delete an email address

- 1 Press **Menu**.
- 2 Select **Skype Status > My Profile > Private details**. Press **Select**.
 - *The current setting is displayed.*
- 3 Select the email address. Press **Options**.
- 4 Select **Remove**.
 - *A confirmation request is displayed.*
- 5 Press **Yes** to confirm.
 - *The email address is deleted.*

11 Call History

Your phone stores the call history composed of four lists:

-  **All Events:** Include all missed, incoming, and outgoing calls.
-  **Missed:** Calls that you received but did not answer. Up to 50 missed calls.
-  **Incoming:** Calls that you received and answered. Up to 50 incoming calls.
-  **Outgoing:** Calls that you made. Up to 20 outgoing calls.

A call history record is saved for each call and includes information of the caller name, number, call time, and date.

Your phone also saves a history of received Skype voicemail, new request(s), and Landline voicemail.

If the identity of the caller is not withheld, the name (or number) of the caller will be displayed. The call records are displayed in chronological order with the most recent received call at the top of the list.

Note

Your phone will not store any call history (except for PSTN calls) if you are not signed in to Skype.

When you sign out from Skype, your phone clears all the call history, voicemails, and new requests saved under your account. When you or another user signs in to Skype again, your phone starts saving the new call history under the signed-in account.

11.1 Call history options

- 1 Press **Menu**.
- 2 Select **History**. Press **Select**.
- 3 Select the call list you need. Press **Select**.
 - *The call records are displayed.*
- 4 Select a call record and press **Options** to choose one of the following options*:

SkypeOut call	Make a call to the caller using Skype
Regular call	Make a call to the caller using Landline
Save to contacts	Save the number to your Contact list (if the caller's contact is not already in your Contact list)
Details	View details of caller
Delete	Delete the current call record
Delete all	Delete all call history records

**Not all options are available for the selected call record. The options that are available vary according to the status of your contact (online/offline) and the type of contact, whether it is a online number or phone number contact.*

- 5 Press **Select**.

Tip

From standby mode, you can press ▼ to enter **History** menu.

11.1.1 Viewing details of a call record

After selecting the call record,

- 1 Press **Options**.

- 2 Select **Details**. Press **Select**.
 - *The details of the caller are displayed.*
-

11.1.2 Returning a call

To return a call from the missed or incoming call lists, see “Call from the call history” on page 25.

11.1.3 Redialing a call

To redial a call that you have made previously, see “Call from the call history” on page 25.

11.1.4 Saving a call record to your contact list

After selecting the call record,

- 1 Press **Options**.
- 2 Select **Save to contacts**. Press **Select**.
- 3 Enter the name of the contact. Press **OK**.

Continue to step 4 if shared phonebook is on.
- 4 Select **All phone users** if you want to share this contact or **Only my account** if otherwise.
 - *The new contact is saved.*

Note

Contacts with identical numbers cannot be saved.

11.1.5 Deleting a call record

After selecting the call record,

- 1 Press **Options**.
- 2 Select **Remove**. Press **Select**.
 - *The call record is deleted.*

11.1.6 Deleting all call records

- 1 Press **Options**.
- 2 Select **Delete all**. Press **Select**.
- 3 Press **Yes** to confirm.
 - *All call records in the call list are deleted.*

12 Custom Options

Make this your phone - change the look and sound of the handset to suit your needs and preference.

12.1 Personalizing your phone's display

12.1.1 Naming your handset

Each handset can have its own name. It is displayed on the screen in standby.

- 1 Press **Menu**.
- 2 Select **Settings > Phone > Handset Name**. Press **Select**.
- 3 Enter or edit the name. Use **Clear** to make corrections.
- 4 Press **OK** to confirm.
 - *The setting is saved.*

12.1.2 Set the display language

This feature only applies to model(s) with multiple-language support.

Note

Available languages for selection vary with different countries.

- 1 Press **Menu**.
- 2 Select **Settings > Phone > Language**. Press **Select**.
- 3 Select the new setting. Press **Select**
 - *The setting is saved.*

12.1.3 Adjusting the screen brightness level

- 1 Press **Menu**.
- 2 Select **Settings > Display > Brightness**.
- 3 Adjust your brightness level using ◀ and ▶ keys. The brightness effect will display while you are browsing through the different brightness levels. Press **OK** to confirm.
 - *The setting is saved.*

12.1.4 Adjusting the screen contrast level

- 1 Press **Menu**.
- 2 Select **Settings > Display > Contrast**. Press **Select**.
- 3 Adjust your contrast level using ◀ and ▶ keys. The contrast effect will display while you are browsing through the different contrast levels. Press **OK** to confirm.
 - *The setting is saved.*

12.1.5 Adjusting the screen backlight duration

- 1 Press **Menu**.
- 2 Select **Settings > Display > Backlight**. Press **Select**.
- 3 Select the new setting. Press **Select**.
 - *The setting is saved.*

12.1.6 Selecting the Screen Saver

- 1 Press **Menu**.
- 2 Select **Settings > Display > Screen Saver**. Press **Select**.
- 3 Select the new setting. Press **Select**.
 - *The setting is saved.*

12.2 Personalizing your phone's sounds

12.2.1 Setting your handset's ringer melody

You can choose from 20 different ringer melodies for your Skype call, regular (Landline) call and Intercom.

To change the melody of your Skype or Landline or Intercom call:

- 1 Press **Menu**.
- 2 Select **Settings > Sounds > Ringtone**.
- 3 Select either **Skype** or **Landline** or **Intercom**. Press **Select**.
- 4 Select the new setting. Press **Select**.
 - *The setting is saved.*

12.2.2 Setting your handset's ringer volume

There are 5 ringer volume levels (including ringer off) and a progressive setting.

- 1 Press **Menu**.
- 2 Select **Settings > Sounds > Ring Volume**. Press **Select**.
- 3 Adjust the volume level using ◀ and ▶ keys. Press **Select** to confirm.
 - *The setting is saved.*

12.2.3 Setting your handset's keypad tone

The keypad tone can be turned on or off.

- 1 Press **Menu**.
- 2 Select **Settings > Sounds > Keypad Tone**. Press **Select**.
- 3 Select the new setting. Press **Select**.
 - *The setting is saved.*

12.2.4 Setting your handset's notification sounds

The notification tone can be turned on or off.

- 1 Press **Menu**.
- 2 Select **Settings > Sounds > Notifications**. Press **Select**.
- 3 Select the new setting. Press **Select**.
 - *The setting is saved.*

12.2.5 Setting your handset's confirmation tone

The confirmation tone can be turned on or off.

- 1 Press **Menu**.
- 2 Select **Settings > Sounds > Confirmation**. Press **Select**.
- 3 Select the new setting. Press **Select**.
 - *The setting is saved.*

13 Calling Features

Your phone supports a number of call-related features to help you handle and manage your calls more effectively and conveniently. This section describes the call-related features that apply to both the Skype line and landline.

13.1 Auto answer

Auto answer enables you to answer an incoming call by simply picking up the handset from the charging cradle. You do not need to press a key to answer the call.

13.1.1 Activating/deactivating auto answer

- 1 Press **Menu**.
- 2 Select **Settings > Phone > Auto answer**. Press **Select**.
- 3 Select the new setting. Press **Select**.
 - *The setting is saved.*

13.2 Auto hang-up

Auto hang up allows you to end a call by placing the handset on the charger without pressing any key.

13.2.1 Activating/deactivating auto hang-up

- 1 Press **Menu**.
- 2 Select **Settings > Phone > Auto hangup**. Press **Select**.
- 3 Select the new setting. Press **Select**.
 - *The setting is saved.*

13.3 Skype call features

Skype offers a lot call-related features. This section describes the call-related features that apply to the Skype line only.

13.3.1 Preferred line

See “Assign a preferred line” on page 24.

13.3.2 Do not disturb

Change your Skype status to Do not disturb, and Skype turns off all the ringers for all phone and online number calls. Your handset will not ring when it receives Skype calls.

- 1 Press **Menu**.
- 2 Select **Skype Status > Online Status > Do not disturb**. Press **Select**.
 - *The setting is saved.*

Tip

From standby mode, you can press **▲** to access the **Skype Status** menu to change your Skype status.

13.3.3 Skype Call forward

If you do not want to miss a call you can re-direct Skype calls to another landline or mobile number when you are away from your home or office.

13.3.3.1 Activating Call forward

- 1 Press **Menu**.
- 2 Select **Settings > Skype Call > Call forward > On**. Press **Select**.
- 3 Enter the number you wish to forward your calls to. Press **OK** to confirm.
 - *The setting is saved.*

Note

Skype Voicemail Disabled. After you have activated call forwarding, all your calls will be diverted to the forwarded number. If you are unable to answer calls, callers will not be able to leave a message at your Skype voicemail until you have deactivated call forwarding.

13.3.3.2 Deactivating Call forward

- 1 Press **Menu**.
- 2 Select **Settings > Skype Call > Call forward > Off**. Press **Select**.
 - *The setting is saved.*

13.3.4 Block call

The privacy feature lets you configure which contact can call you. It is possible to configure Skype so that anyone can call you or only your contacts can call you or only authorized users can call you.

13.3.4.1 Blocking Skype calls

- 1 Press **Menu**.
- 2 Select **Settings > Skype Call > Block call > Skype call**. Press **Select**.
- 3 Select the new setting. Press **Select**.
 - *The setting is saved.*

13.3.4.2 Blocking Online number calls

- 1 Press **Menu**.
- 2 Select **Settings > Skype Call > Block call > Skypeln call**. Press **Select**.
- 3 Select the new setting. Press **Select**.
 - *The setting is saved.*

13.3.4.3 Blocked Users

Displays the list of users that have been blocked by the privacy feature. You may use this feature to remove the privacy feature on certain users.

13.3.4.3.1 Unblocking users

- 1 Press **Menu**.
- 2 Select **Settings > Skype Call > Block call > Blocked users**. Press **Select**.
 - *The list of blocked users are displayed.*
- 3 Select the user you wish to unblock. Press **Unblock**.
 - *The user is unblocked.*

13.4 Landline call features

This section describes the call-related features that apply to the landline only.

13.4.1 Carrier code

This feature only applies to model(s) with carrier code support.

For some telephone service providers, you may need to add the carrier code when making a call outside of your local area. The area code feature automatically helps you decide if the carrier code is needed when you are returning a call from the incoming call log.

You only have to program the carrier code of your service provider, and your phone will do the rest for you.

Note

Carrier Code. It is a 2 or 3-digit code that represents a service provider. Consult your service provider to find out its code.

- 1 Press **Menu**.

- 2 Select **Settings > Regular Call > Carrier code**. Press **Select**.
 - 3 Enter the carrier code. Press **OK**.
 - *The setting is saved.*
-

13.4.2 Area code management

This feature only applies to model(s) with area code support.

This feature automatically removes the area code of an incoming call. You can define an area code (up to 5 digits) you want to remove. The phone number will be saved in the call log without the area code.

13.4.3 Activating area code removal

- 1 Press **Menu**.
 - 2 Select **Settings > Regular Call > Area code**. Press **Select**.
 - 3 Enter the area code. Press **OK**.
 - *The setting is saved.*
-

13.4.4 Deactivating area code removal

- 1 Press **Menu**.
 - 2 Select **Settings > Regular Call > Area code**. Press **Select**.
 - 3 Use **BACK** to delete all the digits. Press **OK**.
 - *The setting is saved.*
-

13.4.5 Auto prefix


The auto prefix feature checks and formats your outgoing call number before it is dialed out. If the first few digits of the number match the detect number you set in the menu, they will be replaced by the prefix number you set in the menu. For example, you set the detect number

as 604 and prefix number as 1250.

When you have dialed out a number such as 6043338888, your phone will change the number to 12503338888 when it dials out.

Note

The maximum length of detect digits is 5 digits. The maximum length of auto prefix number is 10 digits.

- 1 Press **Menu**.
- 2 Select **Settings > Regular Call > Auto prefix**. Press **Select**.
- 3 Enter the Detect number. Press **OK**.
- 4 Enter the Prefix number. (To enter a pause, press and hold ) Press **OK**.
 - *The setting is saved.*

Note

Empty Detect Number. If the user only sets the prefix number and leaves the detect number empty, the prefix number will be added to all outgoing calls.

Note

Dialed Number. If the dialed number starts with *, # or P, the handset will not do any reformatting.

13.4.6 Recall selection

Recall is a signal that needs to be sent to the network when making or answering a second call. Your phone shall already be set up for use in your country. For details, consult your service provider.

13.4.7 Setting the recall duration

There are 3 recall time options: Short, Medium, and Long. The number of available options varies with different countries.

- 1 Press **Menu**.

- 2 Select **Settings > Regular Call > Recall time**. Press **Select**.
- 3 Select the new setting. Press **OK**.
 - *The setting is saved.*

13.4.7.1 Setting the recall pause time

There are 2 recall pause time options: Pause 1 and Pause 2.

- 1 Press **Menu**.
- 2 Select **Settings > Regular Call > Recall Pause Time**. Press **OK**.
- 3 Select the new setting. Press **OK**.
 - *The setting is saved.*

13.4.8 Dial mode


This feature only applies to model(s) that support both tone and pulse dialing.

Dial mode is the telephone signal used in your country. Your phone supports tone (DTMF) and pulse (rotary) dialing. Your phone shall already be set up for use in your country. For details, consult your service provider.

13.4.9 Setting the dial mode

- 1 Press **Menu**.
- 2 Select **Settings > Regular Call > Dial mode**. Press **Select**.
- 3 Select the new setting. Press **Select**.
 - *The setting is saved.*

Tip

Temporary Tone. If your phone is in pulse dialing, press  during a call for temporary tone mode. ***#** displays. Digits entered after ***#** are sent out as tone signals (for this call only).

13.4.10 Pause selection

This feature only applies to model(s) with pause selection support.

A pause is a break you can enter when making a call. A pause is used for calls such as PABX and operator services. For details, consult your service provider.

13.4.10.1 Activating PABX

- 1 Press **Menu**.
- 2 Select **Settings > Regular Call > PABX**. Press **OK**.
- 3 Select the new setting. Press **OK**.
 - *The setting is saved.*

13.4.11 First Ring

This feature only applies to model(s) with first ring support.

If you have subscribed for Caller ID service with your service provider, your phone can suppress the first ring before the Caller ID. After resetting, your phone will automatically detect if Caller ID service is subscribed and start to suppress the first ring. You can change this setting to suit your preference.

13.4.12 Turning first ring on/off

- 1 Press **Menu**.
- 2 Select **Settings > Regular Call > 1st ring**. Press **Select**.
- 3 Select the new setting. Press **OK**.
 - *The setting is saved.*

Note

Reset First Ring Status. To reset the first ring status, you can reset the system from the Reset menu. See "Reset the default settings" on page 50.



14 Network Services

The network services feature allows you to listen to information provided by your network provider. The availability of these features is dependant on your country and your subscription with the network provider. This information is stored by the network rather than in your handset itself. Contact your network provider for more information about this feature.

Note

Incorrect codes. Network services may not work if the incorrect activation and/or deactivation codes are entered.

14.1 Voicemail

The voicemail waiting indicator icon  appears on your handset's screen when there are new voicemails. When all the voicemails are heard, the icon  disappears.

You can receive voicemails from both your Skype and Landline callers.

14.1.1 Skype Voicemail™

Skype Voicemail™ takes your calls when you are busy or offline. Consult and subscribe this service from Skype.

- 1 Press **Menu**.
- 2 Select **History > Voice mails > SkypeVM**. Press **Select**.
- 3 A list of voicemails appears. Select a Skype voicemail and press **Options** to choose one of the following options:

Play	Play your voicemail
Details	View details of your voicemail
Delete	Delete voicemail
Call	Return a call to the sender
Send Voicemail	Record a voicemail for the sender
View Profile	View profile of the sender
Add to Contact	Add sender to your Contact list (if the sender's contact is not already in your Contact list)
My Greeting	Play, re-record or reset your Skype voicemail greeting

- 4 Press **Select**.

14.1.1.1 My Greeting

You may personalise your own Skype voicemail greeting message using this feature. This greeting will be played to your Skype caller when you are busy or offline.

14.1.1.1.1 Playing your voicemail greeting

- 1 Press **Menu**.
- 2 Select **History > Voice mails > SkypeVM**. Press **Select**.
- 3 A list of voicemails appears. Select a Skype voicemail and press **Options**.
- 4 Select **My Greeting > Options > Play**. Press **Select**.
 - *Your voicemail greeting starts playing.*

14.1.1.1.2 Recording your voicemail greeting

- 1 Press **Menu**.
- 2 Select **Select History > Voice mails > SkypeVM**. Press **Select**.
- 3 A list of voicemails appears. Select a Skype voicemail and press **Options**.
- 4 Select **My Greeting > Options > Record**.
- 5 Press **Select** to start recording your new voicemail greeting. To stop, press **OK**.
 - *Your new voicemail greeting is now saved.*

14.1.1.1.3 Resetting your voicemail greeting

This feature resets your current voicemail greeting to the default greeting provided by Skype.

- 1 Press **Menu**.
- 2 Select **Select History > Voice mails > SkypeVM**. Press **Select**.
- 3 A list of voicemails appears. Select a Skype voicemail and press **Options**.
- 4 Select **My Greeting > Options > Reset Default**. Press **Select**.
 - *Your voicemail greeting is reset.*

14.1.2 Landline Voicemail

The voicemail service number must be defined in your handset before you can make a call to retrieve your Landline voicemail. Consult and subscribe this service from your service provider.

14.1.2.1 Retrieving voicemail

Call your voicemail service center to retrieve your Landline voicemail. Your handset supports 2 voicemail service numbers.

- 1 Press **Menu**.
- 2 Select **Settings > Regular Call > Voicemail**. Press **Select**.
- 3 A list of voicemail service centres appears. Select a voicemail service centre and press **Select**.
- 4 Select **Call**. Press **Select**.
 - *A call is made to the service centre. Wait for voice instruction.*

14.1.2.2 Editing the voicemail service number

- 1 Press **Menu**.
- 2 Select **Settings > Regular Call > Voicemail**. Press **Select**.
- 3 A list of voicemail service centres appears. Select a voicemail service centre and press **Select**.
- 4 Select **Define number**. Press **Select** to start editing.
- 5 Press **Select**.
 - *The service number is saved.*

14.1.2.3 Deleting voicemail

- 1 Press **Menu**.
- 2 Select **History > Voice mails > Landline VM**. Press **Select**.
- 3 A list of voicemail service centres appears. Select a voicemail service centre and press **Select**.
- 4 Select **Delete**. Press **Select**.
 - *The voicemail notification is deleted.*

14.2 Voicemail Call forward

This feature allows you to forward your voicemails to another landline or mobile number.

14.2.1 Activating/deactivating voicemail call forward

- 1 Press **Menu**.
- 2 Select **Settings > Skype Call > Voicemail > Forward unanswered**. Press **Select**.
- 3 Select the new setting. Press **Select**.
 - *The setting is saved.*

14.3 Call back

The call back service allows you to make a call to the person who last called you. You can also define or change the call back number manually.

14.3.1 Activating call back

- 1 Press **Menu**.
- 2 Select **Settings > Regular Call > Call back > Call**. Press **Select**.
 - *A call to the number will be initiated.*

14.3.2 Defining call back number

- 1 Press **Menu**.
- 2 Select **Settings > Regular Call > Call back > Define number**. Press **Select**.
- 3 Enter a new number or edit the existing call back number.
- 4 Press **OK** to confirm.
 - *The setting is saved.*

14.4 Cancel call back

The cancel call back service notifies you when a party you have tried to call

becomes available. You can also define or change the cancel call back number manually.

14.4.1 Activating cancel call back

- 1 Press **Menu**.
- 2 Select **Settings > Regular Call > Cancel call back > Call**. Press **Select**.
 - *A call to the number will be initiated.*

14.4.2 Defining cancel call back number

- 1 Press **Menu**.
- 2 Select **Settings > Regular Call > Cancel call back > Define number**. Press **Select**.
- 3 Enter a new number or edit the existing cancel call back number.
- 4 Press **OK** to confirm.
 - *The setting is saved.*

14.5 Withhold identity

This feature enables you to prevent the person you are calling from seeing your name or number caller identity.

14.5.1 Activating withhold identity

- 1 Press **Menu**.
- 2 Select **Settings > Regular Call > Withhold identity > On**. Press **Select**.
 - *The setting is saved.*

14.5.2 Deactivating withhold identity

- 1 Press **Menu**.
- 2 Select **Settings > Regular Call > Withhold identity > Off**. Press **Select**.
 - *The setting is saved.*

14.5.3 Defining withhold identity number

- 1 Press **Menu**.
- 2 Select **Settings > Regular Call > Withhold identity > On**. Press **Select**.
- 3 Enter the number you wish to withhold your identity from. Press **OK** to confirm.
 - *The setting is saved.*



15 Extra Features

Discover and explore the additional features your phone offers! Find out how these features can benefit you and help you make the most from your phone.

15.1 Keypad lock

You can lock the keypad to prevent accidental presses on the handset while you are carrying it around.


15.1.1 Locking the keypad

- 1 Press and hold  during standby.
 - The keypad is locked, and  is displayed.



Note

Calls. You will not be able to make any calls including emergency calls when the keypad is locked. You can still answer incoming calls. The keypad will be unlocked during the call, and then it will be re-locked automatically after you finish the call.

15.1.2 Unlocking the keypad

- 1 Press **Unlock**, then press and hold .
 - The keypad is unlocked.

15.2 Missing handset(s)

- 1 Press  on the base unit.
 - All the handsets connected to this base station ring.
- 2 Press  on the base station again to stop paging.
 - All the handsets stop ringing.

OR

Press any key on the handset to stop the paging for that handset.

16 The System

16.1 Set your country

The country setting of your phone has been set during the initial set up of your phone. You can make changes to the country setting on your phone. The country code is the international calling code for a country (example, “1” for Canada), see “Country codes list” on page 52.

Please refer to glossary for details about country code, see page 64.

- 1 Press **Menu**.
- 2 Select **Settings > Advanced > Country**. Press **Select**.
- 3 Select the new setting. Press **OK**.
 - *The setting is saved.*

Warning

The phone may not work properly without correct country code entry.

16.2 Register the handset

Registration allows communication between the base unit and handset(s). If the handset cannot communicate with its base, you will not be able to make any call or use many of the functions and features on the phone.

Note


Your handset should be already registered on the base unless you have de-registered a handset.

Warning

Make sure you have configured the language, country code, and area code of

your phone before registering additional handsets.

16.2.1 Manual Registration

- 1 Press **Menu > Settings > Phone > Registration**.
- 2 Press the Base page key for more than 3 seconds.
- 3 Press **OK** on the handset.
- 4 Enter PIN code (Default: 0000). Press **Clear** to correct typing errors.
- 5 Press **OK**.
 - *Your handset starts searching for the base.*
 - *If registration is successful, the signal icon  displays steadily.*

Tip

If registration failed, repeat the above procedure.

Note

The base can register up to 4 handsets, then the base unit registration memory is full. If you attempt to register an additional handset, the registration process will be aborted.

16.3 Unregister a handset

Use one handset to unregister another handset that shares the same base unit.

- 1 Press **Menu**.
- 2 Select **Settings > Phone > De-registration**. Press **OK**.
- 3 Select the new setting. Press **OK**.

Tip

The handset number displays beside the word “Skype” during standby. For example, Skype (1).

16.4 Change the system PIN

The system PIN is used for registering, deleting handsets, and protecting the access rights to some of the other menus. The default system PIN is 0000. You can personalize the PIN for greater security.

- 1 Press **Menu**.
- 2 Select **Settings > Advanced > Change PIN**. Press **Select**.
- 3 Enter the system PIN. Press **OK**. Use **Clear** to make corrections.
- 4 Enter the new system PIN. Press **Enter**.
- 5 Enter the new system PIN again for verification. Press **Enter**.
 - *The setting is saved.*

Note

Write down your PIN and save it for future use. If you have forgotten the PIN, call your dealer for assistance.

16.5 Reset the default settings

The default settings are the original factory settings of your phone.

- 1 Press **Menu**.
- 2 Select **Settings > Advanced > Reset settings**. Press **Select**.
- 3 Select **Reset all** to reset all the settings including the network settings,

OR

- 3 Select **Keep Network** to reset all the settings except the network settings.
- 4 Press **Select**. Enter the system PIN. Press **Enter** to confirm. Use **Clear** to make corrections.
 - *A confirmation request is displayed.*

- 5 Press **Yes** to confirm
 - *All settings have reset.*

Note

After reset, your base's power switches off. It will switch back on in a few seconds after updating all the settings. See "Default (pre-programmed) settings" on page 59 for the original factory settings.

16.6 Network settings

This section describes the information on viewing and changing the Internet network settings of your phone. You shall not need to configure the network after setting up the phone. This section is recommended for advanced users who want to configure the network with their static IP address.

Warning

Incorrect settings will affect Skype usage on this phone. We recommend that you consult your network administrator or service provider before making any changes to the network settings.

16.6.1 View your network setting

- 1 Press **Menu**.
- 2 Select **Settings > Network > Information**. Press **Select**.
- 3 View the information. Press **OK** when finished.

16.6.2 DHCP

By default, DHCP is activated. If you configure the network to use your own static IP address, DHCP will be deactivated. You can re-activate DHCP.

16.6.2.1 Activate DHCP

- 1 Press **Menu**.
- 2 Select **Settings > Network > TCP/IP**. Press **Select**.
- 3 Select **DHCP**. Press **OK**.
 - *An activation request is displayed.*
- 4 Press **OK** to confirm.
 - *Your IP address is displayed. The new setting is saved.*

16.6.3 PPPoE

If your Internet service provider requires you to use PPPoE, you can configure your user name and password for the PPPoE connection.

16.6.3.1 Activate PPPoE

- 1 Press **Menu**.
- 2 Select **Settings > Network > PPPoE**. Press **Yes**.
- 3 Enter username. Press **OK**.
- 4 Enter password. Press **Enter**.
 - *An activation request is displayed.*
- 5 Press **OK** to confirm.
 - *The new setting is saved.*

16.6.4 Configure a static IP

You can configure the network to use your own static IP.

- 1 Press **Menu**.
- 2 Select **Settings > Network > TCP/IP**. Press **Select**.
- 3 Select **Static IP**. Press **Select**.
 - *A confirmation request is displayed.*
- 4 Press **Yes** to confirm.
- 5 Follow the on-screen instruction to finish configuring your network.

16.6.5 Configure individual network settings

After configuring to use your own static IP, you can also make changes to other settings in the network such as subnet mask, gateway address, DNS, etc.

- 1 Press **Menu**.
- 2 Select **Settings > Network > TCP/IP**. Press **Select**.
- 3 Select the item you want to change. Press **Select**.
- 4 Edit the information. Press **OK**.
 - *The setting is saved.*

16.6.6 Reset the Network

- 1 Press **Menu**.
- 2 Select **Settings > Network > Reset network**. Press **Select**.
 - *A confirmation request is displayed.*
- 3 Press **Yes** to confirm.
 - *The network setting is reset.*

16.7 Country codes list

The country code is the international calling code for a country, see page 14 and page 49 for details.

Abbreviation - Country		Code
AU	Australia	61
AT	Austria	43
BE	Belgium	32
CA	Canada	1
CZ	Czech Republic	420
DK	Denmark	45
FI	Finland	358
FR	France	33
DE	Germany	49
GR	Greece	30
IE	Ireland	353
IT	Italy	39
LU	Luxembourg	352
NL	Netherlands	31
NZ	New Zealand (Aotearoa)	64
NO	Norway	47
PL	Poland	48
PT	Portugal	351
RO	Romania	40
SK	Slovak Republic	421
ES	Spain	34
SE	Sweden	46
CH	Switzerland	41
TR	Turkey	90
GB	United Kingdom	44
US	United States	1

17 The Answering Machine

Your phone includes a telephone answering machine that records unanswered calls when it is on. Once switched on, your answering machine is ready to be used. By default, your answering machine is set to Answer and Record mode. You can also access the answering machine remotely.

The LED message counter on the base will show the number of the messages when the answering machine is on.

.	The answering machine is on with no new messages.
--.	Memory full
[]	Recording
3.	The 2-digit number shows: - The volume level during adjustment, or - The message number (blink for new messages)

You can use the answering machine menu on the handset to change the settings of the answering machine.


17.1 Turning on the answering machine

You can turn on the answering machine either through the base or the handset.

Through the handset,

- 1 Press **Menu**.
- 2 Select **Answer machine > Answer On/Off**. Press **Select**.
- 3 Select **On**. Press **OK**.
 - *The setting is saved.*

Through the base,

- 1 Press  to turn on the answering machine during standby.



Note

Once switched on, your answering machine will answer incoming calls after a certain number of rings depending on the ring delay setting. See “Setting the ring delay” on page 57.


17.2 Turning off the answering machine

You can turn off the answering machine either through the base or the handset.

Through the handset,

- 1 Press **Menu**.
- 2 Select **Answer machine > Answer On/Off**. Press **Select**.
- 3 Select **Off**. Press **OK**.
 - *The setting is saved.*

Through the base,

- 1 Press  to turn off the answering machine during standby.



Note

Once switched off, the message counter turns off.

17.3 Setting the answering machine language

This feature only applies to model(s) with multiple-language support.

The answering machine language is the language for the pre-recorded outgoing messages (OGM) announced by the answering machine.

- 1 Press **Menu**.
- 2 Select **Answer machine > Ans. Settings > OGM languages**. Press **Select**.
- 3 Select the new setting. Press **OK**.
 - *The setting is saved.*

17.4 Setting the answer mode

By default, the answering machine is set to Answer & Record mode (message can be left by the callers), this can be changed to Answer Only (no message can be left by the callers. The caller will be prompted to call back later.)

- 1 Press **Menu**.
- 2 Select **Answer machine > Answer mode**. Press **Select**.
- 3 Select the new setting. Press **OK**.
 - *The setting is saved.*

Note

Memory Full. Answering machine automatically switches to answer only mode.

17.5 Outgoing messages (OGM)

The outgoing message is the message your caller hears when the answering machine picks up the call. Your answering machine comes with 2 pre-recorded outgoing messages: one for Answer and Record mode and one for Answer Only mode.

17.5.1 Recording an outgoing message

The maximum length of the outgoing message is 60 seconds. After recording, your new outgoing message will automatically replace the old one.

- 1 Press **Menu**.
- 2 Select **Answer machine > Record OGM**. Press **Select**.
- 3 Select **Answer & Record** or **Answer only**. Press **Select**.
- 4 Select **Record**. Press **Select**.
- 5 Press **Start** to start recording.
- 6 Press **Stop** to stop recording or recording will stop after 60 seconds.
 - *The recorded outgoing message will play back automatically for review.*

Tip

Restore Pre-recorded outgoing message. If you want to restore the pre-recorded outgoing message, simply delete your current outgoing message.

17.5.2 Listening to the outgoing message

- 1 Press **Menu**.
- 2 Select **Answer machine > Record OGM**. Press **Select**.
- 3 Select **Answer & Record** or **Answer only**. Press **Select**.
 - *The handset plays the outgoing message.*

17.5.3 Deleting an outgoing message

- 1 Press **Menu**.
- 2 Select **Answer machine > Record OGM**. Press **Select**.
- 3 Select **Answer & Record** or **Answer only**. Press **Select**.
- 4 Select **Delete**. Press **Select**.
 - *The handset displays a confirmation request.*
- 5 Press **OK** to confirm.
 - *The pre-recorded outgoing message is restored.*

Note

The pre-recorded outgoing message cannot be deleted.

17.6 Incoming messages (ICM)

Each message can be up to 3 minutes long. When you have received new messages on your answering machine, the answering machine display will keep flashing the number of new messages received and the handset will display a notification message. If you pick up the phone when the caller is leaving a message, the recording will stop and you can talk to the caller directly.









Note

Memory Full. The answering machine automatically switches to answer only mode. Delete some messages to allow room for new messages.

17.6.1 Playing incoming messages

Incoming messages will be played back in the sequence they were recorded.



From the base

- 1 Press . Press to start or stop message playback.
 - **Adjust the volume.** Press  to increase or  to decrease the speaker's volume.
 - **Skip backward.**
 - During message playback, press  to replay the message from the beginning.
 - During the first second of the current message, press  to play the previous message.
 - **Skip forward.** Press  to skip to the next message.
 - **Stop playback.** Press .
 - **Delete current message.** Press .


Note

Deleted message(s) cannot be recovered.

From the handset


- 1 Press **Menu**.
- 2 Select **Answer machine > Play**. New messages start playing. Old messages start playing if there is no new message.
 - **Stop playback.** Press **Stop**.
 - **Enter options menu.** Press **Options**.
 - **Adjust the volume.** Press  to increase or  decrease the volume.

Tip

From standby mode, you can press  to enter **History** menu. Select **Answering Machine** to access your new messages.

17.6.2 Deleting an incoming message

From the base


- 1 Press  during message playback.
 - *The current message is deleted.*

From the handset

- 1 During message playback, press **Options** to enter the options menu.
- 2 Select **Delete**. Press **OK**.
 - *The current message is deleted.*

17.6.3 Deleting all old incoming messages

From the base

- 1 Press and hold  during standby.
 - *All old messages are permanently deleted.*

From the handset

- 1 Press **Menu**.
- 2 Select **Answer machine > Delete all**. Press **Select**.
 - *The handset displays a confirmation request.*
- 3 Press **Yes** to confirm.
 - *All old messages are permanently deleted.*

Note

Unread message(s) cannot be deleted, and deleted message(s) cannot be recovered.


17.7 Record memo

- 1 Press **Menu**.
- 2 Select **Answer machine > Record memo**. Press **Select**.
- 3 Press **Start** to start recording.
- 4 Press **Stop** to stop recording or the recording will stop after 3 minutes.

17.8 Call screening

Call screening allows you to hear the caller while he is leaving a message. You can then decide if you want to talk to the caller directly.

From the base

You can use  to adjust the speaker's volume during call screening. The lowest volume level turns call screening off.

From the handset

The call screening feature on the handset can be changed from the handset menu.


- 1 Press **Menu** on the handset.
- 2 Select **Answer machine > Ans. Settings > Handset screening**. Press **Select**.
- 3 Select new setting.
- 4 Press **OK**.
 - *The setting is saved.*

Note

During call screening, use **▲** and **▼** to adjust the screening volume.

Tip


Handset Call Screening. Press **Listen** on your handset. Your handset automatically turns on the speaker for handset screening.

To listen from the earpiece, press  to turn off the speaker.

Note

The call screening on/off setting can be changed when the phone is recording incoming messages. However, the new setting will only apply starting from the next call.

17.9 Message alert

Message alert gives you an indication that the answering machine has new message(s). You will see the number of new messages flashing on the base, and you will also see the  icon and a notification message on the handset.

17.10 Setting the ring delay

Ring delay is the number of times your phone will ring before the answering machine picks up the call. This setting only applies when your answering machine is switched on. You can change this setting from 1 - 8 rings or Toll Saver.

- 1 Press **Menu**.
- 2 Select **Answer machine > Ans. Settings > Ring delay**. Press **Select**.
- 3 Select the new setting. Press **OK**.
 - *The setting is saved.*

Tip

Toll Saver. This is a cost effective way to manage your messages when accessing your answering machine remotely. When economy is selected, your answering machine will pick up the call after 3 rings if you have new messages or 5 rings if you do not have any messages.

17.11 Remote access

You can operate your answering machine when you are away from home by calling your phone from a touch tone phone and entering your 4-digit PIN code.

Note

The remote access PIN code is the same as your system PIN. To change your PIN, see "Change the system PIN" on page 50.

17.11.1 Activating/deactivating remote access

You can allow or block remote access to your answering machine.

- 1 Press **Menu**.
- 2 Select **Answer machine > Ans. Settings > Remote access**. Press **Select**.
- 3 Select the new setting. Press **OK**.
 - *The setting is saved.*

17.11.2 Accessing your answering machine remotely

- 1 Make a call to your home number from a touch tone phone.
- 2 Press **#** when the outgoing message starts playing.
- 3 Enter your PIN code. You now have access to your answering machine, and new message(s) starts playing.

Note

You have 2 attempts to enter the correct PIN code before your phone hangs up.

- 4 Press a key to carry out a function. See the Remote access commands table below for a list of available functions.

 **Note**

When no message is playing, your phone will hang up automatically if no key is pressed for 8 seconds.

Remote access commands

Key	Function
1	Repeat current or play previous message
2	Play messages
3	Skip to next message
6	Delete current message
7	Switch answering machine on (not available during playback)
8	Stop message playback
9	Switch answering machine off (not available during playback)

18 Default (pre-programmed) settings

These are the factory pre-programmed settings of your phone.

General Setting			
Language	<i>Country 1</i>	Time Zone	<i>GMT</i>
Date	<i>2009/01/01</i>	Time	<i>00:00</i>
Handset name	<i>Empty</i>	Time Format	<i>Country 1</i>
Date Format	<i>Country 1</i>	Time Separator	<i>Country 1</i>
Date Separator	<i>Country 1</i>	Auto Answer	<i>Off</i>
Backlight	<i>30 seconds</i>	Auto Hang-up	<i>On</i>
LCD Contrast	<i>Level 2</i>	LCD Brightness	<i>Mid Level</i>
Preferred Line	<i>Always Ask</i>	Pause Selection	<i>Pause 1</i>
Dial Mode	<i>Country 1</i>	Skype User Name	<i>Empty</i>
Recall	<i>Recall one</i>	Time out	<i>1 minute</i>
Area Code number	<i>Empty</i>	VMWI indication	<i>Reset</i>
Skype Password	<i>Empty</i>	PABX	<i>Off</i>
Auto Update	<i>On</i>	First ring	<i>On</i>
CID format (if applicable)	<i>Disabled</i>	Share contacts	<i>Off</i>
Sound Setting			
Skype Ring Melody	<i>Melody 1</i>	Landline Ring Melody	<i>Melody 1</i>
Intercom Ring Melody	<i>Melody 1</i>	Receiver Volume	<i>Volume 3</i>
Ring Volume	<i>Medium</i>	Notification Tone	<i>On</i>
Ring Type	<i>Ringer On</i>	Confirmation Tones	<i>On</i>
Keypad Tone	<i>On</i>		
Call History Setting			
All Events List	<i>Keep all</i>	Incoming Call List	<i>Keep all</i>
Missed Call List	<i>Keep all</i>	Outgoing Call List	<i>Keep all</i>
Voicemail Indicator	<i>Reset</i>		
System Setting			
PIN Code	<i>0000</i>	Base Selection	<i>Auto</i>
Country	<i>Reset</i>		

Network Setting			
DHCP	<i>Enable</i>	Network Proxy Option	<i>Off</i>
Ports	<i>0</i>	Alternative Ports	<i>YES</i>
IP address	<i>DHCP</i>	Subnet mask	<i>DHCP</i>
Primary DNS	<i>DHCP</i>	Secondary DNS	<i>DHCP</i>
Answering Machine Setting			
Ans Machine Status	<i>On</i>	Outgoing message memory	<i>Pre-recorded OGM</i>
Ans Machine Mode	<i>Ans & Rec</i>	Incoming message memory	<i>Empty</i>
Base Call Screening	<i>On</i>	Remote access	<i>Off</i>
Handset Call Screening	<i>Off</i>	Ring delay	<i>5 Rings</i>
Speaker Volume	<i>Level 5</i>		

19 Technical Data

Display

- High quality 1.5" display
- 65k colours
- 128 x 128 pixel
- Progressive LCD backlight

General telephone features

- Caller name & number identification
- Skype and Landline calls
- Skype and Landline voicemails
- Conference call and intercom
- Ring profiles
- Shared phonebook

Contacts list and Call history list

- 200 Skype and phone number contacts
- Call history list with 50 missed calls, 50 incoming calls, 20 outgoing calls

Battery

- 2 x AAA NiMH Rechargeable 750mAh batteries

Power consumption

- Power consumption at idle mode: around 1.3W

Weight and dimensions

- Handset: 96 grams
- 163.8 x 25.2 x 46 mm (H x D x W)
- Base: 216.5 grams
- 137.2 x 68.7 x 118.4 mm (H x D x W)
- Charger: 135.5 grams
- 76.05 x 79.3 x 57.9 mm (H x D x W)

Temperature range

- Operation: 0°C to +35°C
- Storage: -25°C to +45°C

Relative humidity

- Operation: Up to 95% at 40°C
- Storage: Up to 95% at 40°C

20 Frequently asked questions

www.philips.com/support

In this chapter, you will find the most frequently asked questions and answers about your phone.

Connection

No Signal icon

- The handset may be out of range. Move closer.
- If the handset displays **Unregistered**, register the handset. See page 49.

Set-up

Registration fails continuously

- Your base memory may be full. Delete an un-used handset and try again. See page 49.

Sound

No dialing tone on landline

- Check your phone connections.
- The handset may be out of range. Move closer.

No parking tone

- The handset may not be placed properly on the cradle. Try again.
- Charging contacts may be dirty. Disconnect the power supply first and then clean contacts with a damp cloth.

Product behaviour

I cannot change the settings of my voice mail

- Operator voice mail is managed by your operator and not the phone itself. Please contact your operator should you want to change the settings.

Handset on the charger does not charge

- Check that the batteries are inserted correctly.
- Make sure the handset is placed properly on the charger. The battery icon animates while charging.
- Batteries may be defective. Purchase new ones from your dealer.

No display

- Check that the batteries are charged.
- Check the power and phone connections.

Bad audio (crackles, echo, etc.)

- The handset may be nearly out of range. Move closer to the base.
- The phone may be receiving interference from nearby electrical appliances. Move the base.

- The phone may be at a location with thick walls. Move the base.

Handset does not ring

- Check that the handset ringer is turned on. See page 39.

Caller ID does not display

- Service may not be activated. Check with your service provider.
- The caller's information may be withheld or is unavailable.

Cannot make / answer a 2nd call

- Service may not be activated. Check with your service provider.
- Check that the recall selection is correct. See page 42.

 **Note**

If the above solutions do not help, remove the power from both the handset and the base. Wait for 1 minute and try again.

21 Glossary

A

Area Code

Area codes usually indicate geographical areas within one country that are covered by one or more telephone exchanges. You may need this to return local, national or international calls received on the landline (for example, area code 20 is added in front of the local number if you are calling to London from outside of the London area in UK).

C

Country Code

This is the international calling code for your country (for example, 1 for US, 44 for UK or 33 for France).

Proper country code entry is required to ensure landline functionality configured to correspond to your country.

D

DHCP

Dynamic Host Configuration Protocol (automating the configuration of devices that use TCP/IP).

DNS

Domain Name System (an Internet service that translates domain names into IP addresses).

Example: domain name `www.example.com` may translate to `198.103.243.5`).

G

Gateway Address

A default gateway is a router on a computer network that serves as an access point to another network. In homes, the gateway is the ISP that connects the user to the Internet.

I

IP Address

A unique number that devices use for identification and communication purpose with each other on a network utilizing the Internet Protocol standard.

L

LCD

Liquid Crystal Display (a thin, flat display device made up of any number of color or monochrome pixels)

P

Ports

A port is an endpoint to a logical connection. Port numbers range from 0 to 65536. (Example: ftp uses port 21).

PPPoE

Point-to-Point Protocol Over Ethernet (used mainly in ADSL services).

Proxy Server

A device that offers a network service to allow clients to make indirect network connections to other network services.

S**Static IP Address**

A constant IP address used to identify semi permanent devices such as servers.

Subnet Mask

A mask used to determine what subnetwork an IP address belongs to.
(Example: 255.255.255.0).

V**VMWI**

Voice Mail Waiting Indication (for Landline only).

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(Telecommunication Terminal Equipment)

(product description)

VoIP855

(Type version of model)

To which this declaration relates is in conformity with the following harmonized standards:
(title, number and date of issue of the standard)

EN 301 406 V1.5.1 (07-2003)
EN 301 489-1 V1.8.1 (2008-04)
EN 301 489-6 V1.2.1 (2002-08)
EN 60950-1:2006
EN 50360:2001
EN 50361:2001
EN 50383:2002
EN 50385:2002

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1999/5/EC (R&TTE Directive)

And are produced under a quality scheme at least in conformity with ISO 9001
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(Name and number) (description of intervention)

And issued the certificate, NC/14307
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